



**TRUCKEE TAHOE AIRPORT DISTRICT
BOARD OF DIRECTOR STAFF REPORT**

AGENDA TITLE: Speak Your Peace

MEETING DATE: February 24, 2016

PREPARED BY: Hardy Bullock

RECOMMENDED ACTION: Acknowledge the Truckee Tahoe Airport District Resolution #2009-15 Adopting the Nine Tools of Civility.

DISCUSSION: In December of 2009 the Truckee Tahoe Airport District Board of Directors adopted the Nine Tools of Civility based on a campaign that sprung in Duluth-Superior Minnesota from Dr. P.M. Forni's book "Choosing Civility." The local non-profit organization Tahoe Truckee Community Foundation started a promotion to cultivate a thriving community through conscious listening and respectful civil dialogue.

"Effective communication is the key to conscious evolution. This campaign does not target the elimination of disagreements, but reminds us how to have a civil discourse. This begins on a microcosmic level, in the home and with our most intimate relationships, and carries over into our workplaces, the grocery store, the road, and our schools. By seeking to understand one another, we create a cohesive and healthy community in which all of our members' needs are met."

SOURCE: Tahoe Truckee Community Foundation website 2/2016

Following the productive and respectful discussions at the Board strategic planning workshop, staff felt it appropriate to revisit these guiding principles in support of our mission, vision, and elected leadership.

The Nine Tools of Civility that were adopted are listed below

- **Pay attention.** Be aware and attend to the people and the world around you.
- **Listen.** Genuinely focus on others as they speak so that you may better understand their perspectives.
- **Be Inclusive.** Welcome all points of view, every individual, and all groups of citizens working for the greater good.
- **Don't Gossip.** And do not accept when others do. Speaking with consideration and kindness is at the heart of civil behavior.
- **Show Respect.** Honor other people and their opinions, especially in the midst of disagreement.
- **Be Agreeable.** Two ingredients for being agreeable in conversation: 1. The ability to consider that you might be wrong. 2. The ability to admit that you don't know.
- **Apologize.** Be sincere and repair damaged relationships.
- **Give constructive criticism.** Be sure that your intention is to help, not to humiliate or attack someone personally.
- **Take responsibility.** Don't shift responsibility or blame others.

WHAT'S NEXT: In honor of this resolution District Staff and the Board of Directors shall promote the adherence of these tools while conducting the business of the District.

FISCAL IMPACT: None

PUBLIC COMMUNICATIONS: A copy of the resolution has been included in our website with a current story posting.

ATTACHMENTS: Truckee Tahoe Airport District Resolution #2009-15 Adopting the Nine Tools of Civility.