



MEETING DATE: April 27, 2016
TO: Board of Directors
FROM: Michael Cooke, Manager of Aviation and Community Services
SUBJECT: March 2016 Comments Report & Outreach Memo

This report summarizes community annoyance comments and outreach efforts for March, 2016. While the comment information and track data is accurate, operations numbers are preliminary. Full analysis of operations numbers is done for the Quarterly Operations and Comment Report and at year end.

Operations and Weather:

23 days saw fog, rain, or snow in March, so it is likely there were weather factors which played a role in overall monthly operations. Seven days saw very few aircraft movements and March 7th was a no hitter: 0 operations. Preliminary data indicates 1,367 total operations in March 2016 vs 1,352 in March 2015. Peak travel days were the Friday before Easter and the weekend preceding which may have coincided with some school spring breaks.

Community Annoyance Comments Summary:

Comments gained 16 over last March despite a static number of comparable operations. Calls and web reports were received from 7 nearby residential zones. 11 households made comments not including one anonymous commenter. Glenshire generated 1/3 of the monthly total with one resident sending 10 comments in regards to Runway 20 arrivals. A review of winds for March indicates a significant number of days with strong southerly winds.

	Glenshire	Martis	Northstar	Olympic Heights	Prosser	Sierra Meadows	Tahoe Donner	Total
Jet	1		1	3	8		1	14
Piston	3	2		2		1		8
Turboprop	7			2				9
Unknown	1	2			1			4
Total	12	4	1	7	9	1	1	35

There were 2 new commenters for March, one from Prosser Lakeview and one from Northstar. Staff spoke to and emailed information to both residents. Both comments came from jet arrivals which the callers felt were too low. Both comments were correlated to compliant arrivals. Staff spoke to one of the crews to gain their perspectives. See 03/18 track for details.

Comments by Type, Operation, Runway and Day:

Unlike most months, arrivals were higher as genesis for comments, but Sunday remained solidly the most impacted weekday with over twice the number of comments as the next highest day. Runways 29 and 20 split the comments almost evenly. Jet aircraft were the most commented type of aircraft by a solid margin with the remainder of comments going to turboprop and piston aircraft respectively. One anonymous commenter identified a local tail dragger pilot as a menace. Staff replied to what appeared to be a fake email address and never heard back. A meeting with the pilot occurred and identified possible solutions. Staff intends to monitor the situation and engage as needed.

Night Operations:

13 aircraft movements took place between 10 PM and 7 AM. 7 were EMS helicopter missions. The remaining 6 were locally-based aircraft flying in accordance with Fly Quiet Incentive time frames. No incentives were revoked, however one tenant arriving just beyond 10:30 PM was granted an exemption based on non-forecasted winds that delayed arrival time.

Outreach Summary:

35 comments came from 11 households representing 7 nearby residential areas. 4 regular commenters made 27 of the 35 comments for the month. Efforts were made via email or phone calls to reach out to all commenters.

7 comments were associated with non-compliant operations. 11 formal outreach efforts were made including letters, emails, phones calls, and meetings. 4 comments could not be attributed to operations to or from KTRK.

Preliminary Operations and Comment for March 2016:

Type	Total	% of Total	Comments	Ops/Comment
HELICOPTER	47	3%	0	
JET	177	13%	14	13
PISTON	755	55%	8	94
TURBOPROP	388	28%	9	43
Unknown	0	0%	4	0
TOTAL	1367		35	39

Non-compliant and tracks of interest follow.