

# NOISE COMPLAINT REPORT

COMPLAINT ID: 54943

COMPLAINT TYPE: Loud Disturbance

OPERATION TYPE: Departure

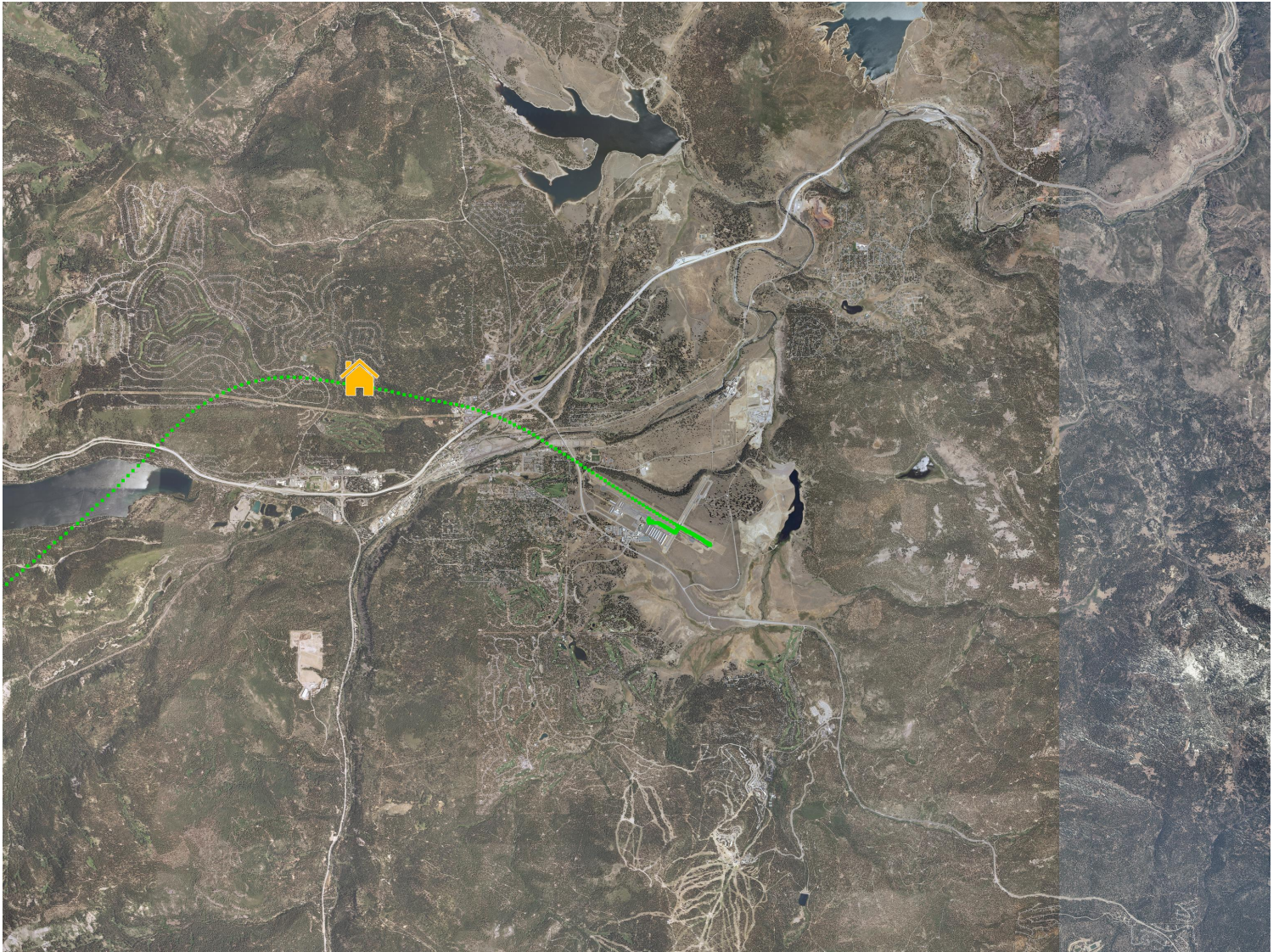
RUNWAY: 29

A/C TYPE: E55P

DATE AND TIME: Sep 02 2016, 04:29 PM

POINT OF CLOSEST APPROACH(PCOA): 0.38 nm

ALTITUDE AT PCOA: 8600 ft



Phenom 300. Departure runway 29. 2220' AGL at PCOA. Emailed operator.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 54970  
COMPLAINT TYPE: Low  
OPERATION TYPE: Arrival  
RUNWAY: 20  
A/C TYPE: C525

DATE AND TIME: Sep 02 2016, 05:57 PM  
POINT OF CLOSEST APPROACH(PCA): 0.18 nm  
ALTITUDE AT PCA: 7100 ft



Citation CJ1 Arrival runway 20 and generated 2 complaints from Glenshire. 1030' AGL at PCA.  
First-time commenter from Glenshire: "planes are flying crazy today and almost clipping the treetops...very upsetting"  
Multiple aircraft flew left traffic to Runway 20. Staff made outreach to 3 operators based on this comment and called commenter back. The citation depicted here matches the time and location most closely. Other tracks are not depicted. This was one of the busiest days of the year, Friday of Labor Day weekend. Spoke to company: Runway 29 closed due to blown tire so they made left traffic to 20. Shared NAPs and info on Glider Activity Area.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55426

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Departure

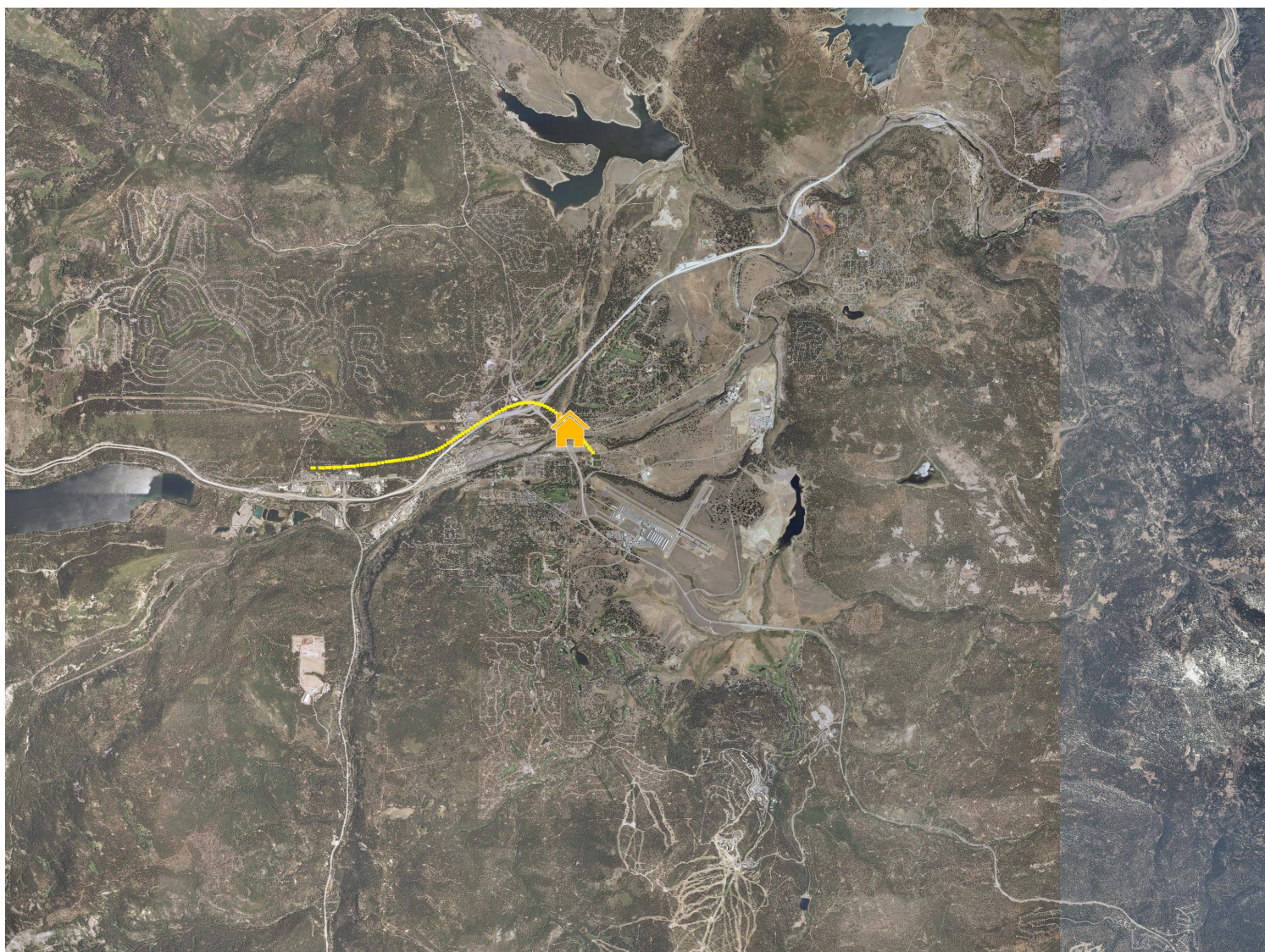
RUNWAY: 29

A/C TYPE: C414

DATE AND TIME: Sep 02 2016, 09:30 PM

POINT OF CLOSEST APPROACH(PCA): 0.17 nm

ALTITUDE AT PCA: 6800 ft



Comment via phone call: "That guy didn't even f...ing try"

Poor track quality but aircraft, a C414 piston twin, flew over the western corner of Olympic Heights when attempting the 29 NAP as evidenced in the right turn at the end of the runway in night VFR. Emailed operator. Commenter wanted to be anonymous, so no outreach.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 54985

COMPLAINT TYPE: **off course**

OPERATION TYPE: Departure

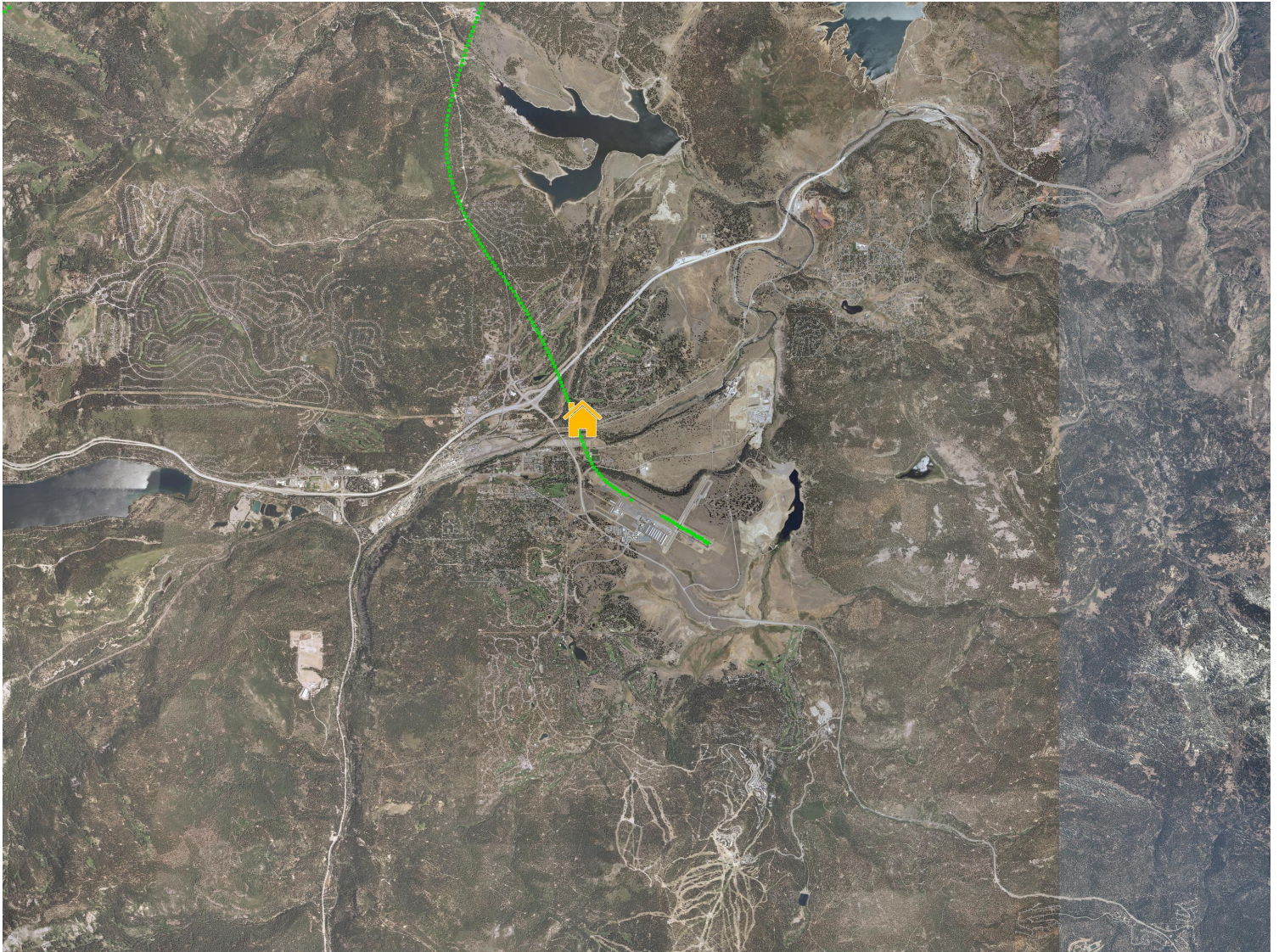
RUNWAY: 29

A/C TYPE: BE9L

DATE AND TIME: Sep 02 2016, 10:00 PM

POINT OF CLOSEST APPROACH(PCA): 0.17 nm

ALTITUDE AT PCA: 6700 ft



King Air. Departure runway 29. 800' AGL. Early right turn. Non-Compliant. Emailed regarding NAO and proximity to curfew.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 54988

COMPLAINT TYPE: Low&Early

OPERATION TYPE: Departure

RUNWAY: 20

A/C TYPE: BE58

DATE AND TIME: Sep 03 2016, 06:20 AM

POINT OF CLOSEST APPROACH(PCA): 0.55 nm

ALTITUDE AT PCA: 10200 ft



Baron, piston twin departed Runway 20. Non-Compliant - curfew violation. No contact info, mailed letter to registry address.

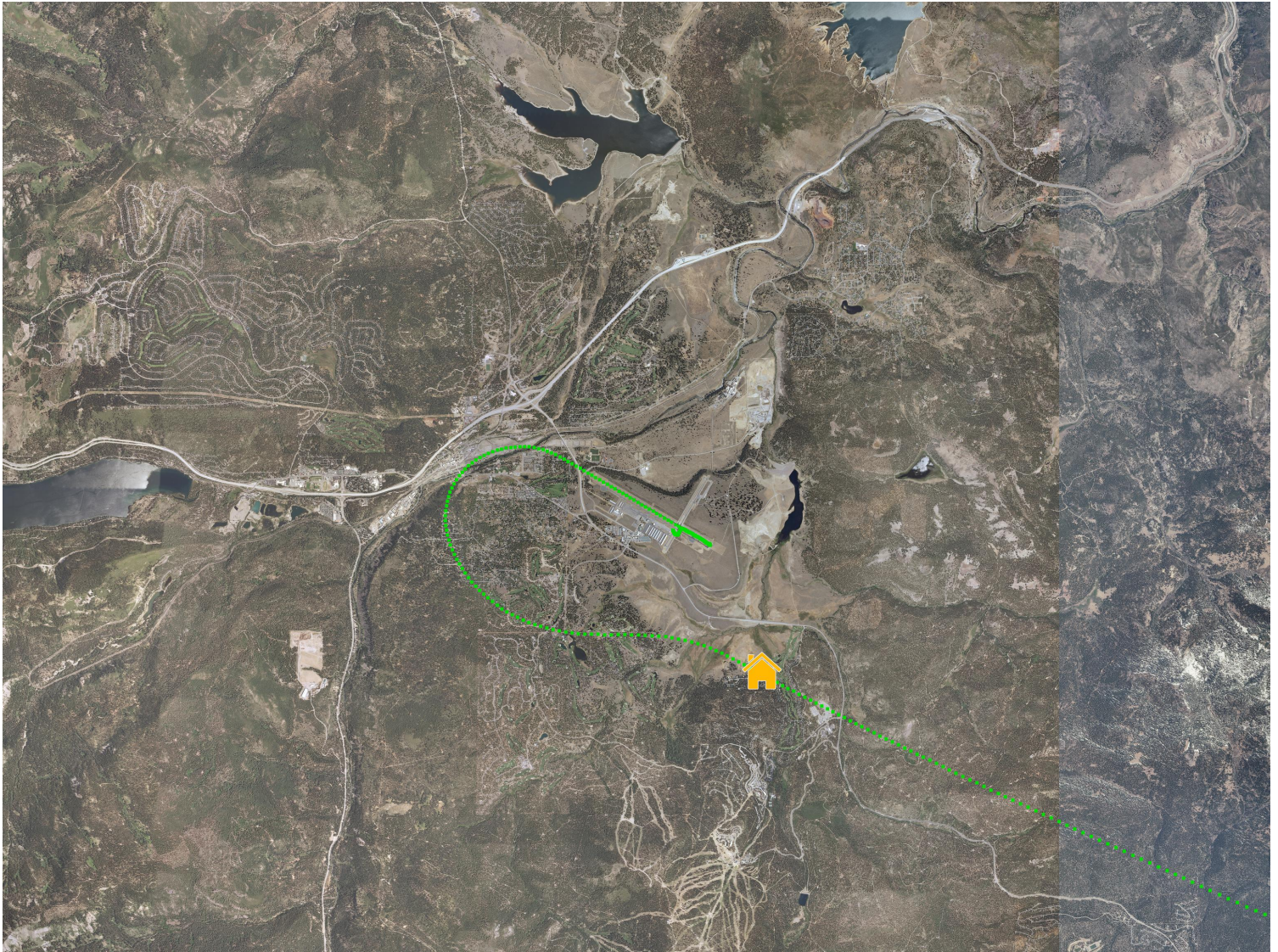
First time commenter from Incline Village, outside of District but processed anyway: "6:20AM Saturday morning buzzed overhead by a plane. Woken us up at 6:20 AM. We lived at XXX XXXX Ct., Incline Village, NV for 28 years, my backyard is National Forest Land. Why? We hear a lot more plane noise lately, and now that I log my complaint on line, you will be hearing from me more!"

Emailed Commenter back.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55556  
COMPLAINT TYPE: Loud Disturbance  
OPERATION TYPE: Departure  
RUNWAY: 29  
A/C TYPE: CL30

DATE AND TIME: Sep 03 2016, 08:49 AM  
POINT OF CLOSEST APPROACH(PCA): 1.2 nm  
ALTITUDE AT PCA: 13100 ft



Comment: "Jet departing." CL30 departed 29 and made left turn to departing to the South. PCA 13000 which is compliant however the pilot did not follow the NAP's so the track is non-compliant. Will reach out to operator.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55160

COMPLAINT TYPE: Loud

OPERATION TYPE: Departure

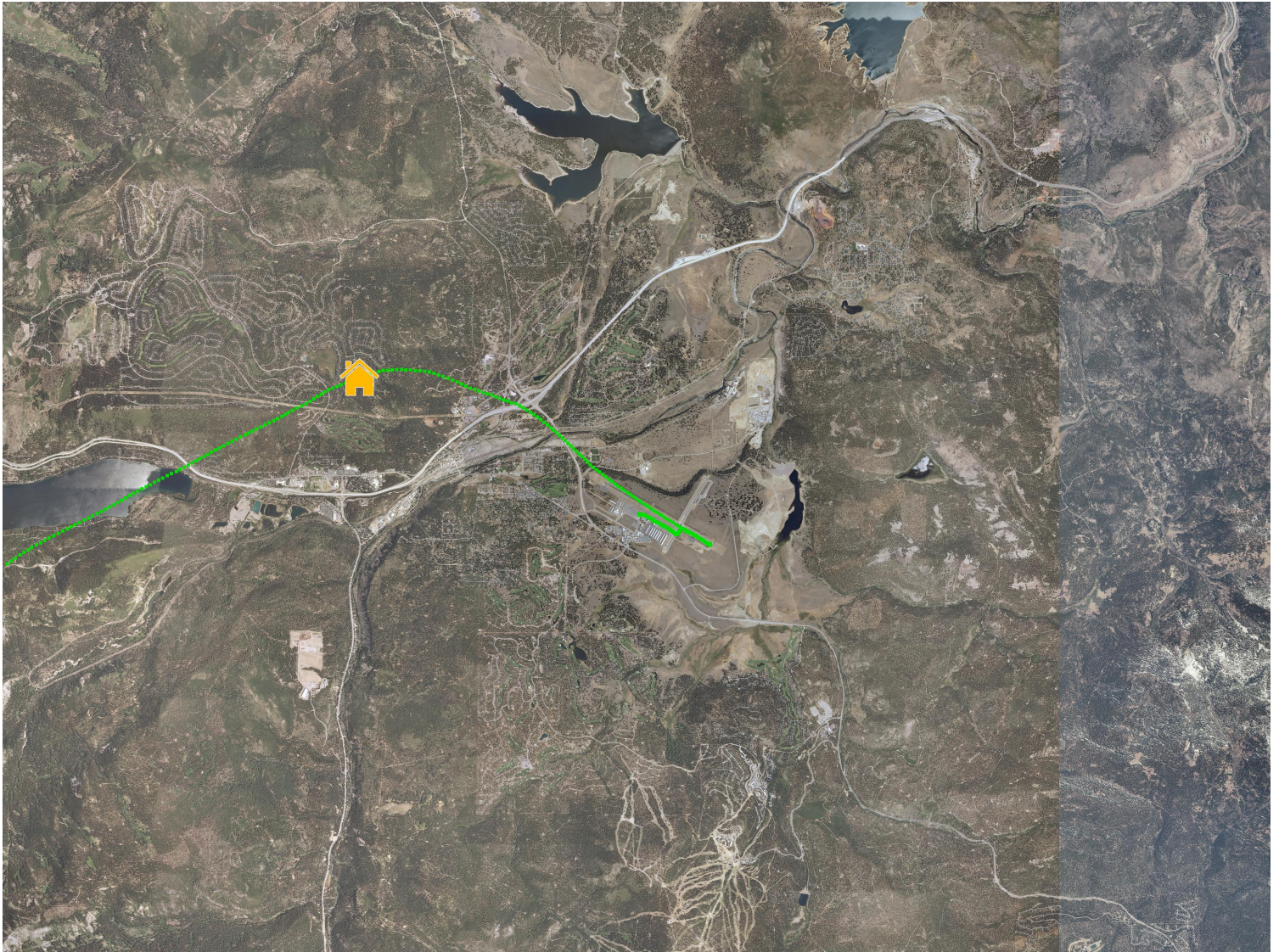
RUNWAY: 29

A/C TYPE: C510

DATE AND TIME: Sep 04 2016, 03:45 PM

POINT OF CLOSEST APPROACH(PCA): 0.43 nm

ALTITUDE AT PCA: 8700 ft



Citation Mustang. Departure runway 29. 2320' AGL. Will reach out to operator.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55413  
COMPLAINT TYPE: Low  
OPERATION TYPE: Arrival  
RUNWAY: 11  
A/C TYPE: F2TH

DATE AND TIME: Sep 05 2016, 12:00 PM  
POINT OF CLOSEST APPROACH(PCA): 0.19 nm  
ALTITUDE AT PCA: 7000 ft



Falcon 2000 arriving VFR on a busy day and made left traffic through glider area and flew low over TD and generated 2 comments. Emailed operator.



# NOISE COMPLAINT REPORT

COMPLAINT ID: 55258

COMPLAINT TYPE: Loud Disturbance

OPERATION TYPE: Departure

RUNWAY: 29

A/C TYPE: C56X

DATE AND TIME: Sep 05 2016, 06:53 PM

POINT OF CLOSEST APPROACH(PCOA): 0.76 nm

ALTITUDE AT PCOA: 9100 ft



14 Comments from one resident in Prosser Lakeview on 09/05/16, Monday, Labor Day in 4 hours:

"1) Loud jet followed by a loud propeller plane. One of many jets and other planes this afternoon. The previous report was sent uncompleted by mistake a minute ago. 2) Yet another loud jet in short succession. 3) Yet another loud private jet in short succession. 4) Yet another loud jet in close succession. 5) A jet every five minutes. 6) A small loud propeller plane flying low. 7) A loud private jet low over a residential Truckee neighborhood. One of many this afternoon. 8-12) Yet another loud jet. 13) One more loud jet. 14) One more loud jet this evening."

Staff could only find 10 tracks likely to have influenced the neighborhood. An image of all captured activity including overflights is below. Staff informed commenter we would conglomerate the comments but count them all.

# NOISE COMPLAINT REPORT cont'd

COMPLAINT ID: 55258

COMPLAINT TYPE: Loud Disturbance

OPERATION TYPE: Departure

RUNWAY: 29

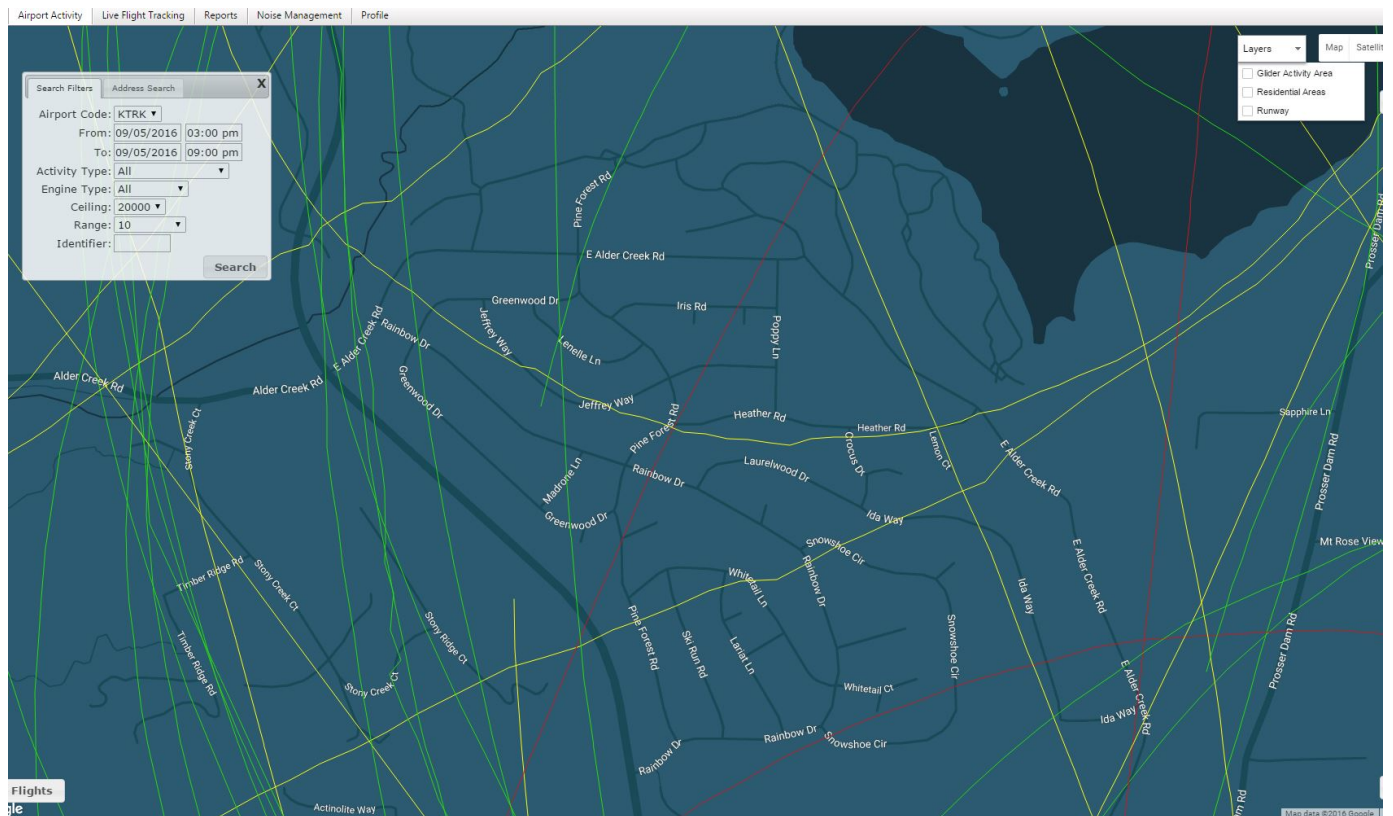
A/C TYPE: C56X

DATE AND TIME: Sep 05 2016, 06:53 PM

POINT OF CLOSEST APPROACH(PCA): 0.76 nm

ALTITUDE AT PCA: 9100 ft

This image shows the tracks captured between 3 PM and 9 PM on 9/5/2016 centered over Prosser Lakeview. A majority of aircraft departing on the Truck Four SID were west of highway 89 and climbing through 8,000' msl. Staff understands our community members have different sensitivities to noise and is committed to reaching out to offending aircraft when overall benefits to the community may be gained.



# NOISE COMPLAINT REPORT

COMPLAINT ID: 55442

COMPLAINT TYPE: Low

OPERATION TYPE: Departure

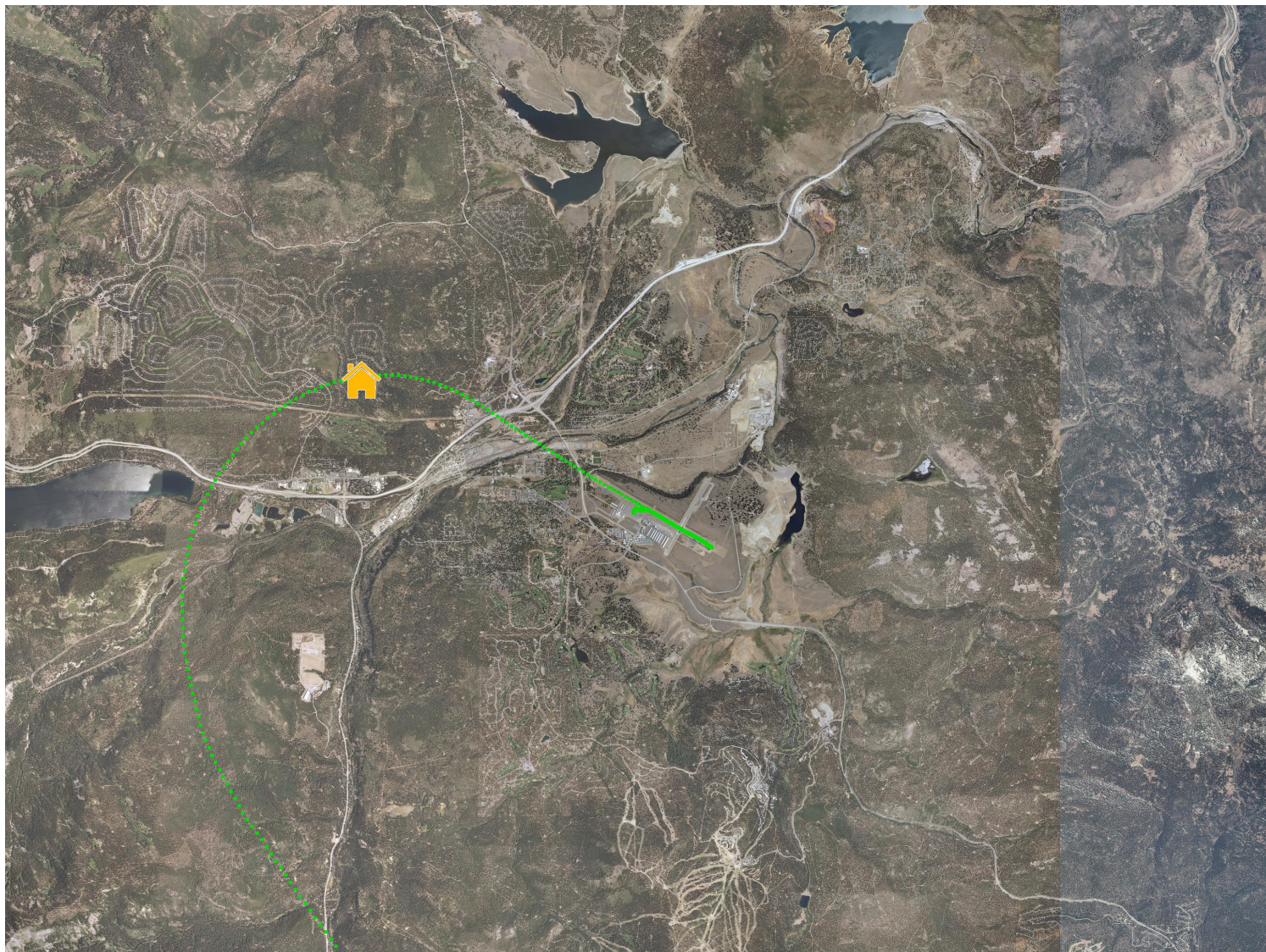
RUNWAY: 29

A/C TYPE: E135

DATE AND TIME: Sep 08 2016, 04:15 PM

POINT OF CLOSEST APPROACH(PCAO): 0.28 nm

ALTITUDE AT PCA: 8000 ft



Comments from Tahoe Donner:

1. "How low was that plane? I was inside my place, at my desk, and it sounded like a jet was right over my roof. Seemed really low."
2. "One of the larger jets. I guess the outreach isn't working?? I'm pretty sure this is one that has flown overhead before." & "Taking off directly overhead, and fairly low."

Embraer Legacy departed Runway 29 in VMC and made a left crosswind departure to the south. Aircraft demonstrated good performance and was climbing through 8,000' when nearest Tahoe Donner. Staff mailed commenters and operator. Outreach to operator requested best performance climbs and any assistance to quiet the aircraft when operating at KTRK.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55457

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Arrival

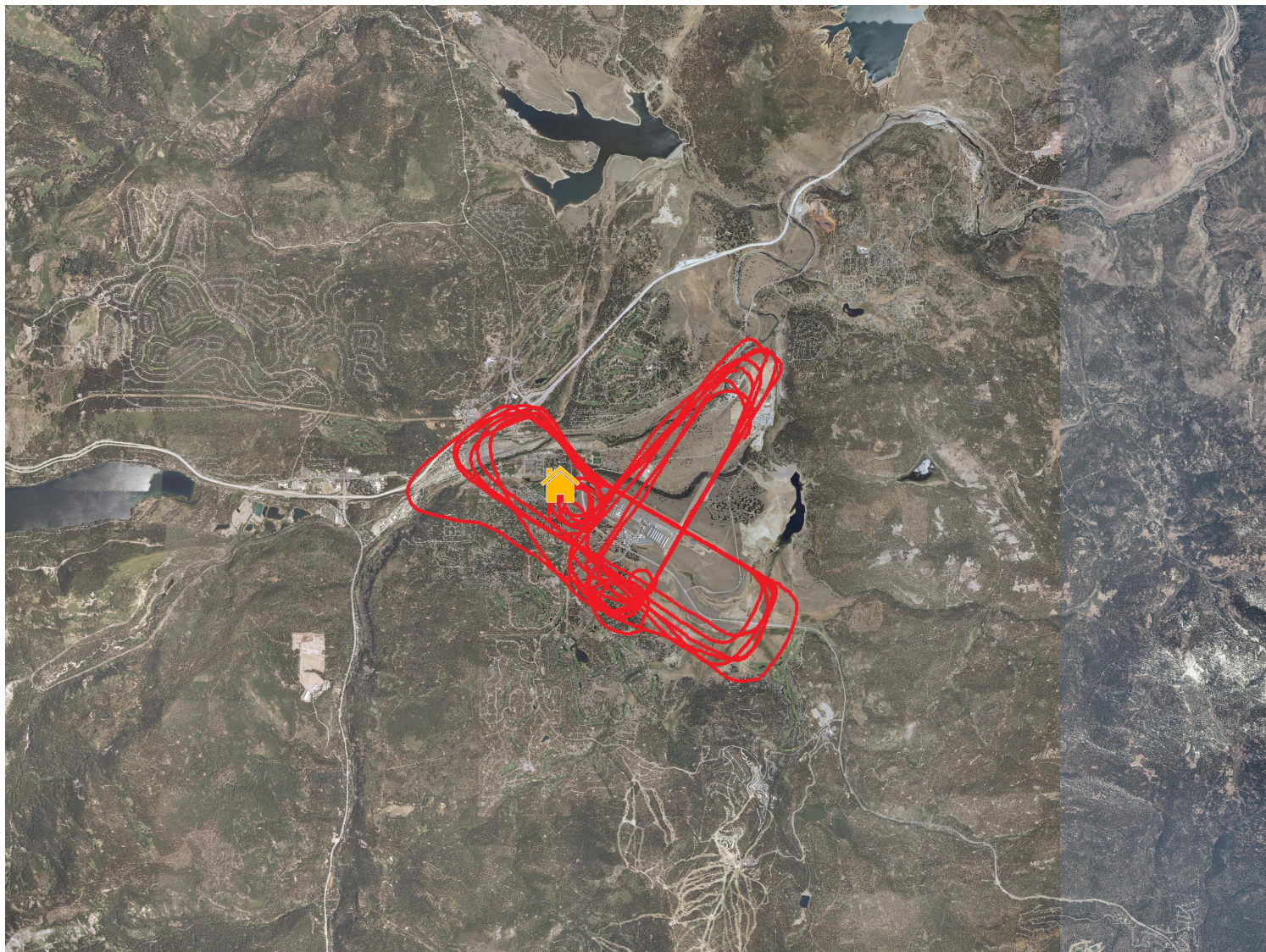
RUNWAY: 2

A/C TYPE: C172

DATE AND TIME: Sep 09 2016, 11:34 AM

POINT OF CLOSEST APPROACH(PCA): 0.17 nm

ALTITUDE AT PCA: 6900 ft



C172, local training aircraft made left multiple left 360 turns at pattern altitude to sequence for glider launches and retrieval and other traffic. The majority of pattern work is compliant but several times during the 1.25 hours of flight, the aircraft did overfly Martis Valley Estates, but at pattern altitude. Spoke to CFI.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55544

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Departure

RUNWAY: 29

A/C TYPE: SR22

DATE AND TIME: Sep 10 2016, 04:33 PM

POINT OF CLOSEST APPROACH(PCA): 0.08 nm

ALTITUDE AT PCA: 6400 ft



Cirrus departed 29 and made right turn for NAP a touch early and overflowed west edge of Olympic Heights. Registry information only has address, so staff will make outreach to operator via mail.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55494  
COMPLAINT TYPE: Low/Loud  
OPERATION TYPE: Arrival  
RUNWAY: 20  
A/C TYPE: PC12

DATE AND TIME: Sep 11 2016, 07:04 AM  
POINT OF CLOSEST APPROACH(PCA): 0.13 nm  
ALTITUDE AT PCA: 6400 ft



Comment: "early morning low flying over home. Dear pilot, could we get coffee when you choose to buzz us next time?"

PC12 Arrival making left traffic for 20, then went around and made a left 360. Regular operator. Staff emailed.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55503

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Departure

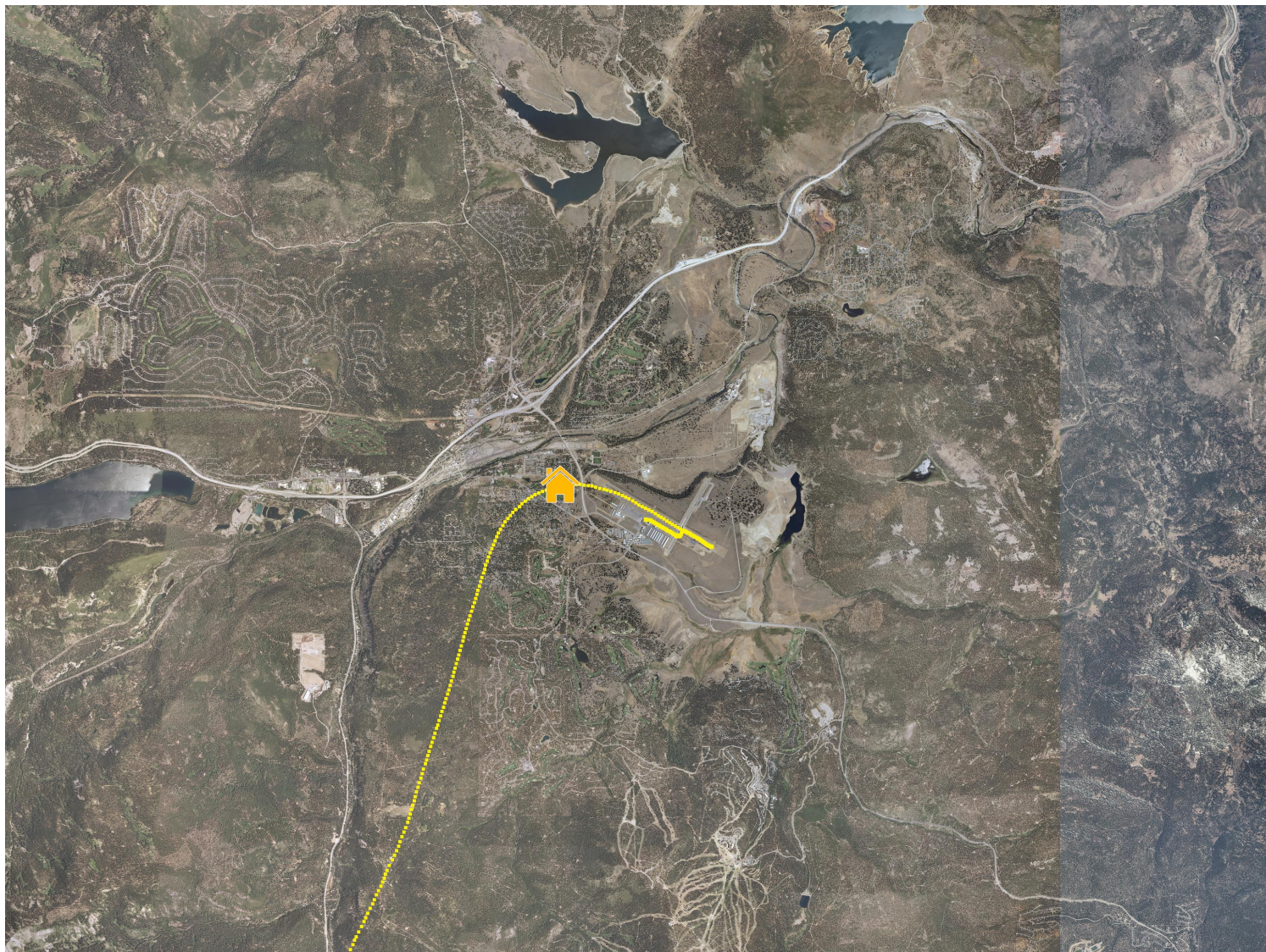
RUNWAY: 29

A/C TYPE: B350

DATE AND TIME: Sep 11 2016, 01:10 PM

POINT OF CLOSEST APPROACH(PCOA): 0.13 nm

ALTITUDE AT PCOA: 6600 ft



Comment: "Hi Mike, this guy low and a direct hit. takeoff 29 quick and short left over us. Thanks -XXX" King Air 350 departure 29 in VFR made a left turn right after departure over Martis. PCOA 6,600' msl. Non Compliant - emailed operator.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55512

COMPLAINT TYPE: Off Course

OPERATION TYPE: Departure

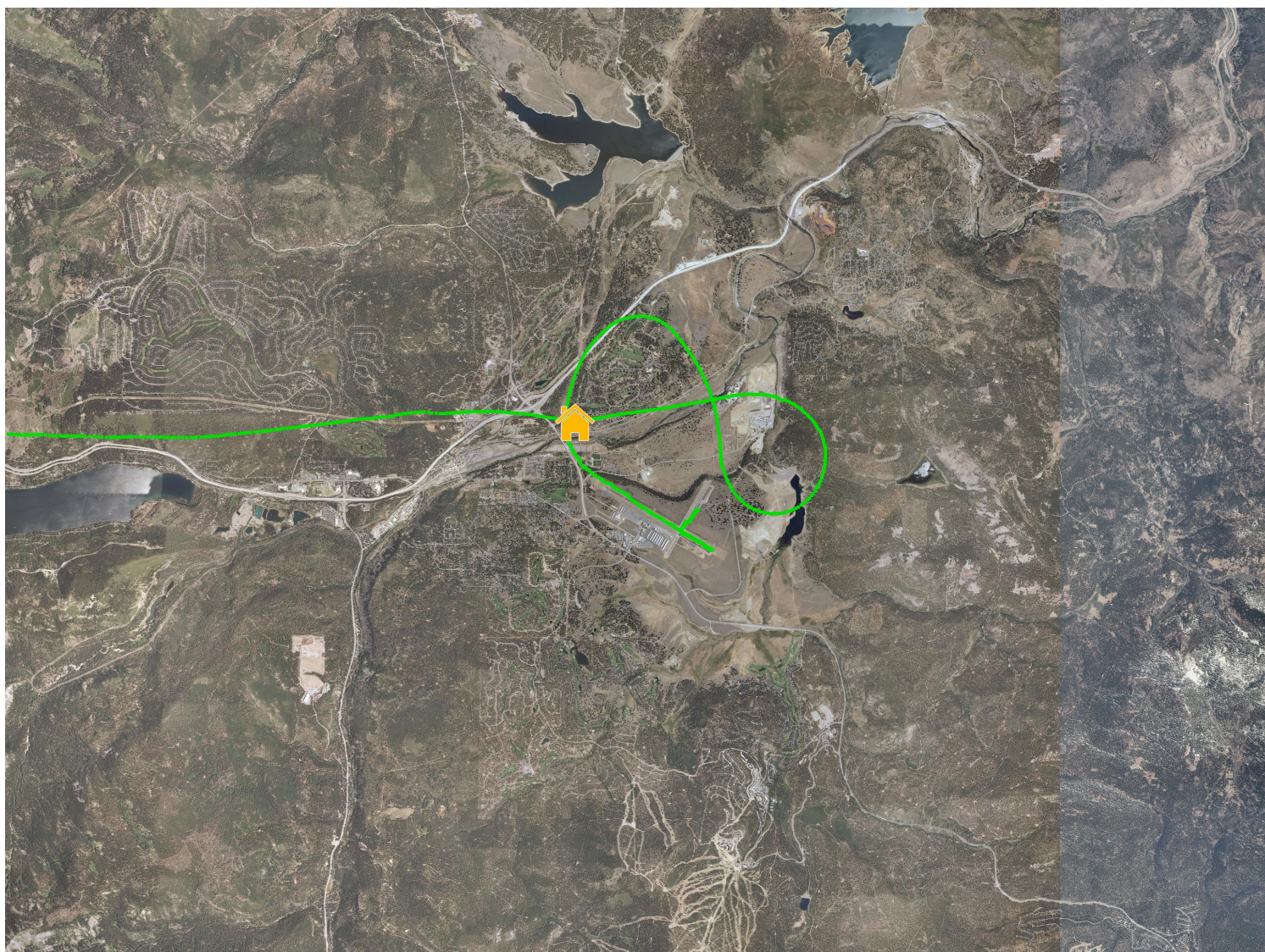
RUNWAY: 29

A/C TYPE: C182

DATE AND TIME: Sep 11 2016, 06:00 PM

POINT OF CLOSEST APPROACH(PCA): 0.16 nm

ALTITUDE AT PCA: 6600 ft



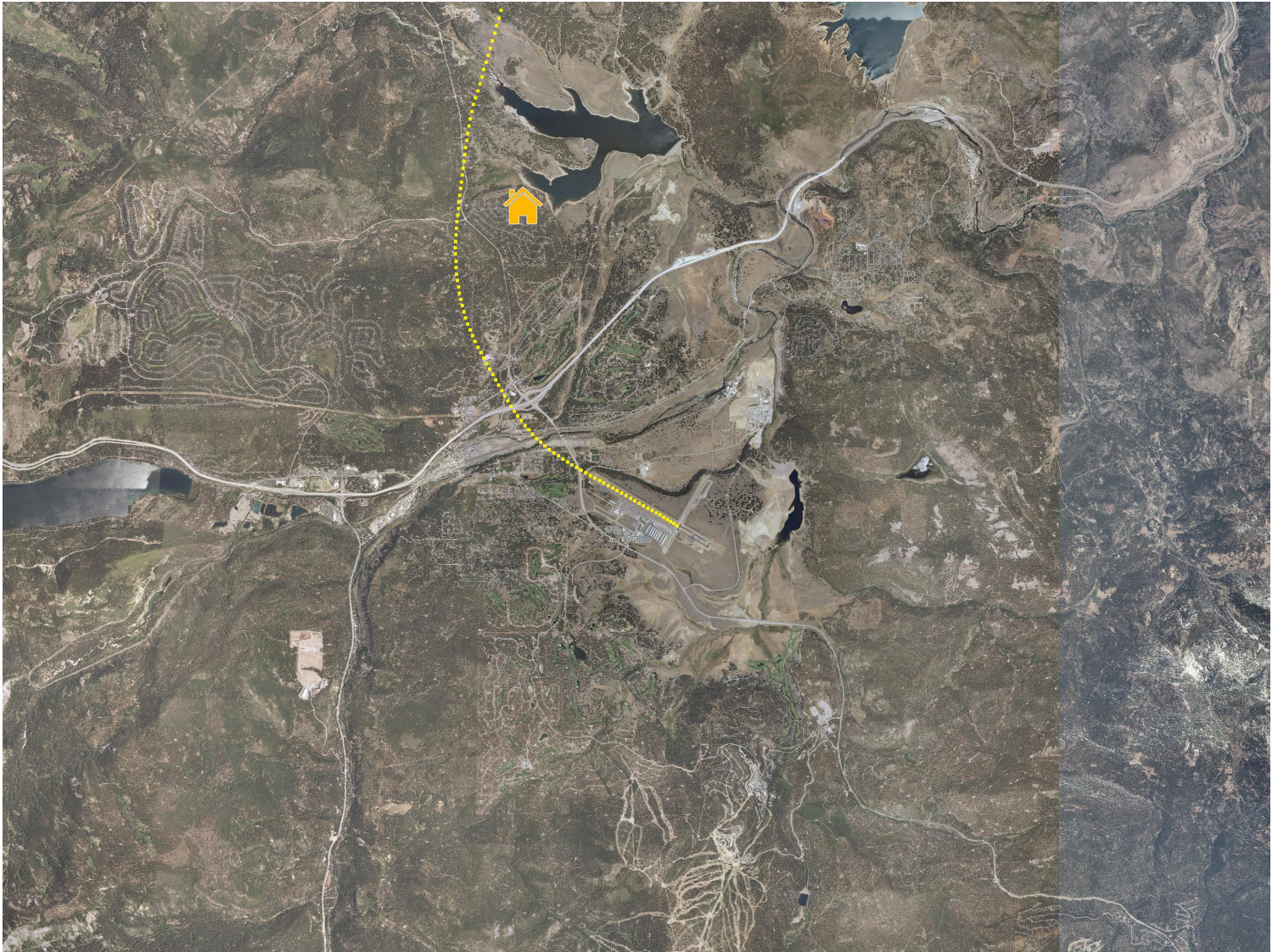
Olympic Heights commenter stated aircraft was out of pattern and made comments at 6:00 and 6:02. Most likely the same aircraft. No overflight of residential area was observed on initial departure, however the aircraft a C182 made a climbing left 360 through the glider area then returned and overflew Olympic Heights much higher, at 8,700'. Staff made outreach to Bay Area flight club based on safety of operations and preferred areas and routes for climbing.



# NOISE COMPLAINT REPORT

COMPLAINT ID: 55558  
COMPLAINT TYPE: Loud Disturbance  
OPERATION TYPE: Departure  
RUNWAY: 29  
A/C TYPE: CL30

DATE AND TIME: Sep 13 2016, 10:07 PM  
POINT OF CLOSEST APPROACH(PCA): 1.03 nm  
ALTITUDE AT PCA: 10800 ft



Challenger 300 departed a few minutes past 10 PM and generated 3 comments: 2 from Martis Valley Estates, and 1 from Prosser Lakeview. Comments: 1. "Hi, I live in the Ponderose Fairway Neighborhood and I wanted to contact the airport regarding a jet that flew over our neighborhood on Tuesday, September 13 at 10:05pm. I know it's not late, but it is past the curfew time, We were told to report any we hear, thank you for your time. Sincerely, XXXXXXXX" 2. "I do recognize that 10:05 is barely after the voluntary curfew and would not have filed a noise report except for that it was particularly loud. Thanks,"

Aircraft was climbing through 10,800' msl at time of Prosser comment (depicted) and on the Truck Four SID. Aircraft was climbing through 7,200' msl at PCA for Martis Valley Estates residents. Emailed/called commenters and spoke to aircraft owner who said they tried to get out before 10 PM but missed the mark. Aircraft is not a regular visitor and will not likely become one. Staff requested compliance with the voluntary curfew on any future operations.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55559

COMPLAINT TYPE: Loud Disturbance

OPERATION TYPE: Arrival

RUNWAY: 20

A/C TYPE: PC12

DATE AND TIME: Sep 13 2016, 10:11 PM

POINT OF CLOSEST APPROACH(PCA): 0.54 nm

ALTITUDE AT PCA: 8900 ft



Pilatus PC12 arriving to Runway 20 at 10:09 PM generated a comment from Prosser Lakeview. Staff emailed commenter. The locally-based aircraft is incentivized for both Fly Quiet discounts. While the voluntary curfew was broken, the incentive times do not start until 10:30, so no violation occurred. Staff corresponded with the pilot who stated he made efforts to get in by 10 and will continue to do so.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55560

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Arrival

RUNWAY: 20

A/C TYPE: C525

DATE AND TIME: Sep 14 2016, 11:50 AM

POINT OF CLOSEST APPROACH(PCA): 0.19 nm

ALTITUDE AT PCA: 6800 ft



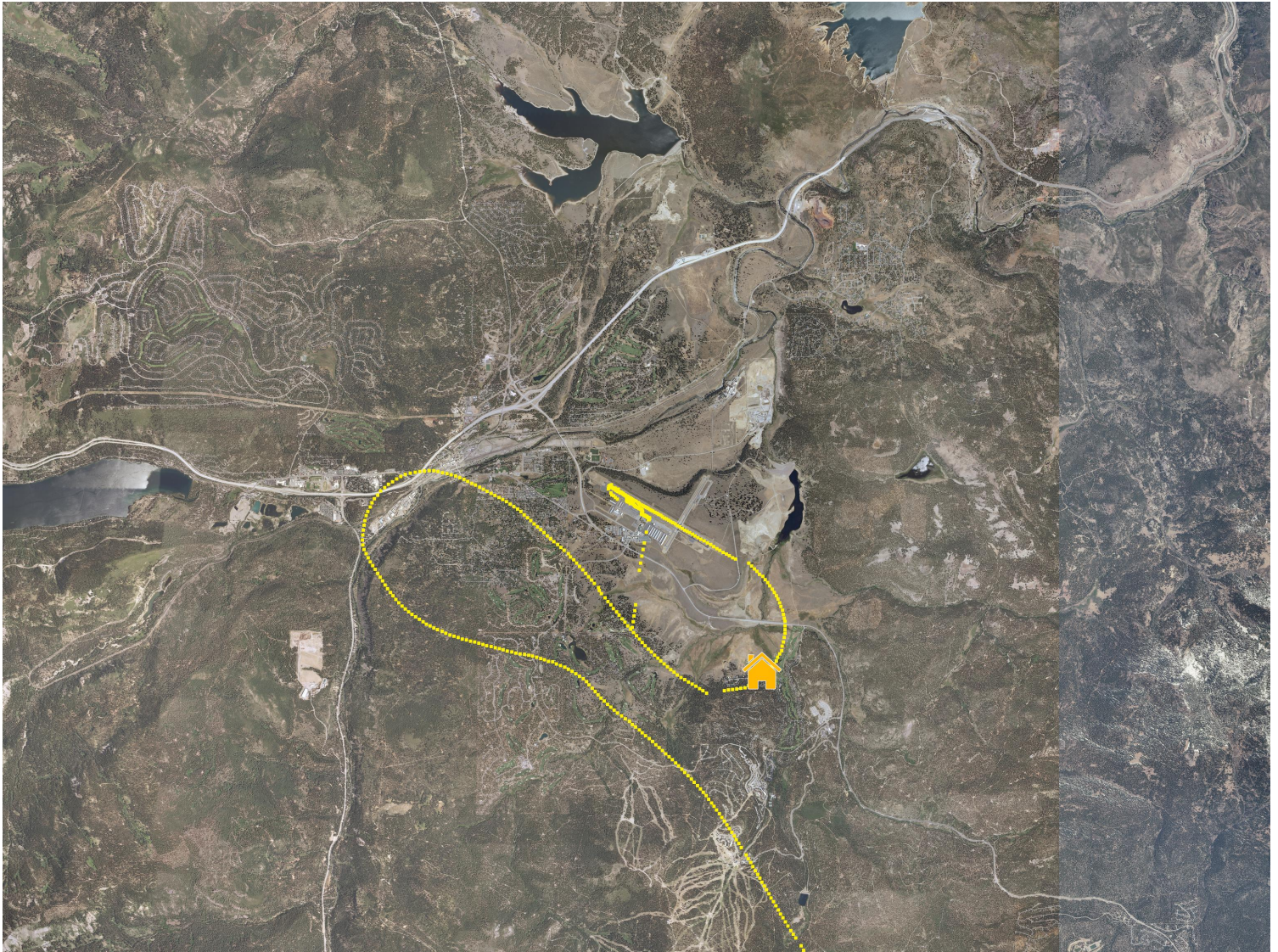
Comment: "a large white jet just flew very low over my house- very loud"

Citation 525 visual arrival to 20. Runway 11/29 closed. Staff spoke to flight crew who later avoided Glenshire on their 02 departure.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55660  
COMPLAINT TYPE: Loud Disturbance  
OPERATION TYPE: Arrival  
RUNWAY: 29  
A/C TYPE: TB25

DATE AND TIME: Sep 18 2016, 07:31 AM  
POINT OF CLOSEST APPROACH(PCA): 0.12 nm  
ALTITUDE AT PCA: 6600 ft



B-25 operations generated 16 comments. Poor track quality, so comments summarized below cover 9/17 - 9/20.

Comments: "Excessively loud and close, the type the noise that inspires "duck and cover.", "twin barely at tree tops, nonsense!", "Way too low", "Liberator? Way cool, wish he wasn't in the path", "Inexcusably loud plane flew over Martis Dr. in Truckee at 6:08pm Sat. Sept. 17. It sounded as if we were in the middle of a war zone. I'm not sure what tryoe- all I know is how LOUD it was. I didn't see it. I just heard it.", "Way too low and early, well below 500'", "warbird buzzing houses, 3 times", "Extremely loud airplane, absolutely ridiculous", "Low over houses", "bombers low over house, is there a fire?", "Old military plane. Deafening and very low, directly overhead. If the airport is going to allow the American aeronautical foundation to give \$425 B-25 rides on a Sunday afternoon it MUST instruct them to use proper take off and landing routes. This has been happening all day and it is unacceptable.", "B-25s have been blasting us all weekend, making us duck and cover and raising our blood pressure.", "out of pattern", "Plane flew very low, directly over my house. It was EXTREMELY loud, and shook the inside of my house.", "loud and woke up napping child", "loud again and over neighborhood"

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55663  
COMPLAINT TYPE: Off Course  
OPERATION TYPE: Arrival  
RUNWAY: 20  
A/C TYPE: PC12

DATE AND TIME: Sep 18 2016, 09:52 AM  
POINT OF CLOSEST APPROACH(PCA): 0.49 nm  
ALTITUDE AT PCA: 8200 ft

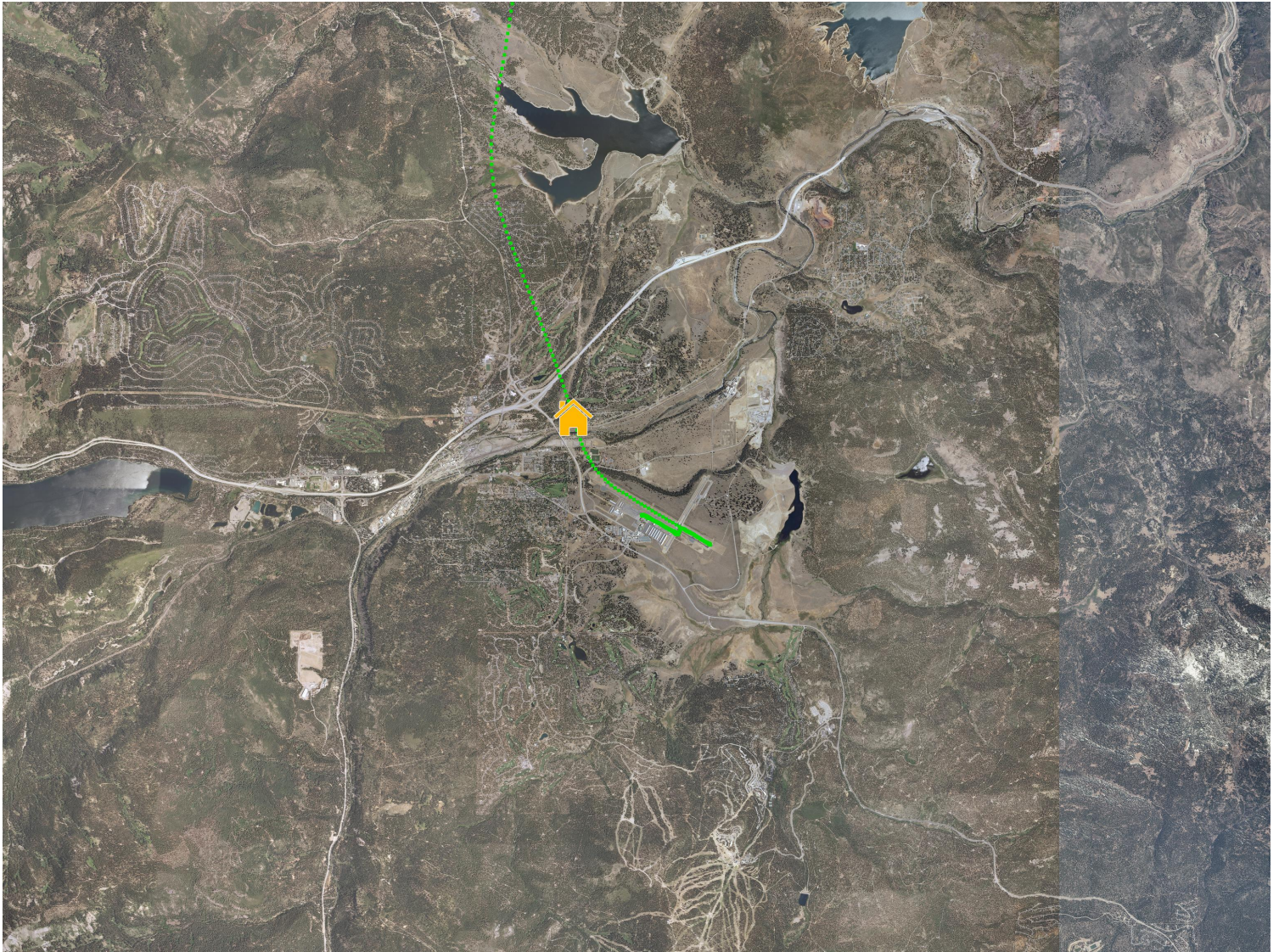


Regular PC12 operator flew left traffic for 20 rather than right. Emailed and will speak to PIC.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55666  
COMPLAINT TYPE: Off Course  
OPERATION TYPE: Departure  
RUNWAY: 29  
A/C TYPE: C680

DATE AND TIME: Sep 19 2016, 01:02 PM  
POINT OF CLOSEST APPROACH(PCA): 0.26 nm  
ALTITUDE AT PCA: 7500 ft



Citation Sovereign departed Runway 29. 1700' AGL at PCA. Right of course and over west end of Olympic Heights. Emailed operator.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55681

COMPLAINT TYPE: Off Course

OPERATION TYPE: Arrival

RUNWAY: 29

A/C TYPE: C56X

DATE AND TIME: Sep 19 2016, 03:50 PM

POINT OF CLOSEST APPROACH(PCA): 0.14 nm

ALTITUDE AT PCA: 6700 ft



Aircraft came in from the east and overflew the airfield in a descending left 360 for left traffic to 29. Typical/customary but staff made outreach and sent NAP's and advisory information about the glider activity area to company.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55796

COMPLAINT TYPE: Off Course

OPERATION TYPE: Arrival

RUNWAY: 11

A/C TYPE: CL60

DATE AND TIME: Sep 23 2016, 06:56 AM

POINT OF CLOSEST APPROACH(PCOA): 0.05 nm

ALTITUDE AT PCOA: 6200 ft



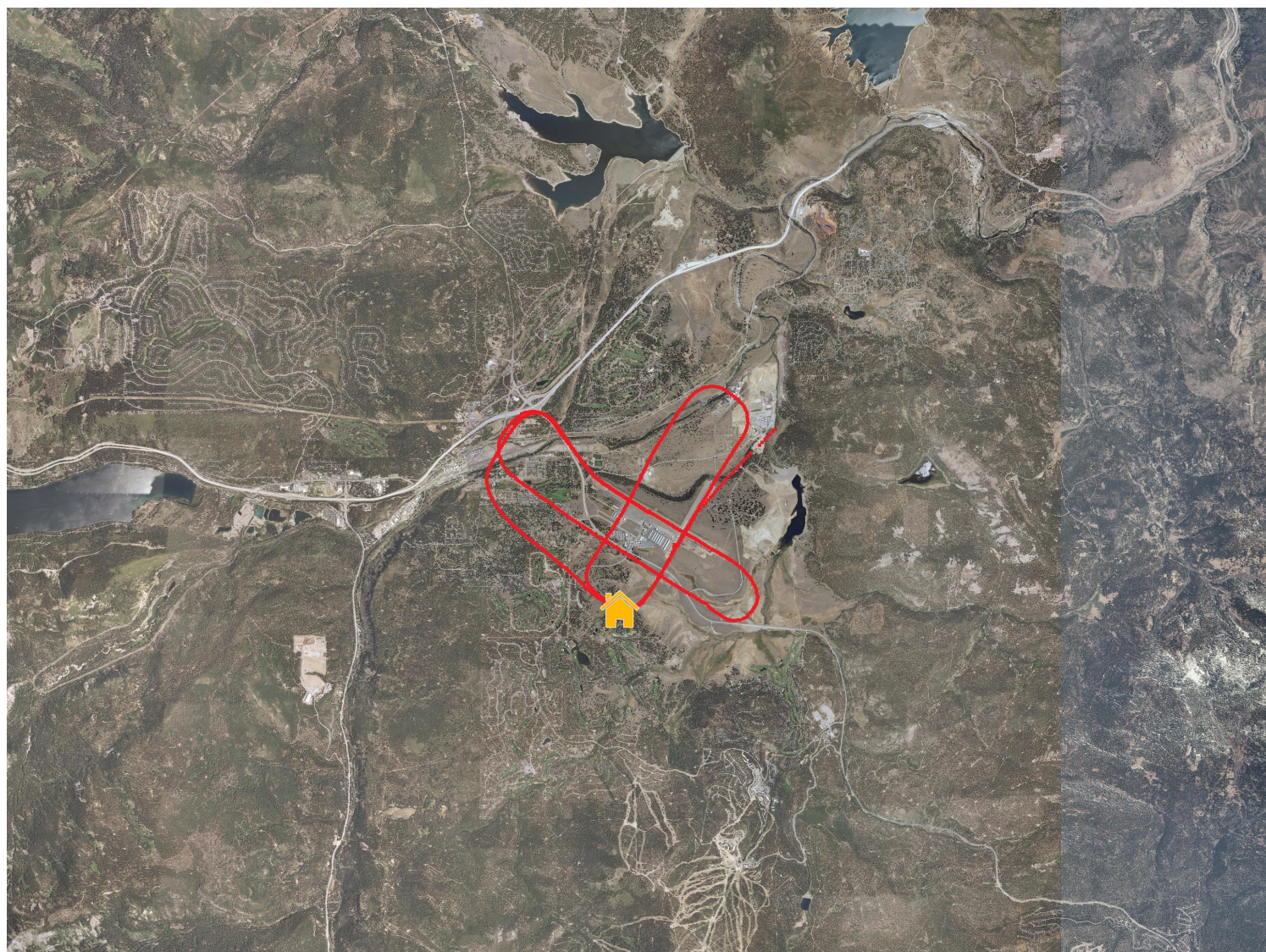
Challenger arrival just before 7 AM. Asked operator to push arrival until after 7.



# NOISE COMPLAINT REPORT

COMPLAINT ID: 55797  
COMPLAINT TYPE: Low  
OPERATION TYPE: Arrival  
RUNWAY: 2  
A/C TYPE: C172

DATE AND TIME: Sep 23 2016, 08:45 AM  
POINT OF CLOSEST APPROACH(PCOA): 0.06 nm  
ALTITUDE AT PCA: 6200 ft



Commenter came in to airport to meet with staff at 10 am on 9/23 stating that a yellow aircraft had knocked limbs from her trees 2 days in a row. She was agitated about property damage and unhappy with the aircraft flying too low over her residence.

Staff determined the home is .75 miles out from Runway 02 and that there was a strong wind event with some mixed precipitation the day & night before. The residence is at 5,938 according to Google Earth and the flight track showed the aircraft at 6,300; when beginning the turn to final. Although the aircraft was not yellow, staff made outreach to the pilot who stated he was following NAP's and on target for altitudes and that he had not been flying the day before.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55766

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Arrival

RUNWAY: 29

A/C TYPE: C56X

DATE AND TIME: Sep 25 2016, 09:30 AM

POINT OF CLOSEST APPROACH(PCOA): 0.25 nm

ALTITUDE AT PCA: 7400 ft



Commenter left voice mail: Jet was exactly over my house, low and noisy. Would like to know why pilot flew there and why so low.

Citation 560XL jet entered area near Squaw VOR and flew a wide left downwind, initiating a base turn approximately over commenter residence in Northstar. Spoke to chief pilot for company who was not flying that day but will speak with the crew that was. Emailed track and procedures info and spoke to commenter.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55768

COMPLAINT TYPE: Loud

OPERATION TYPE: Departure

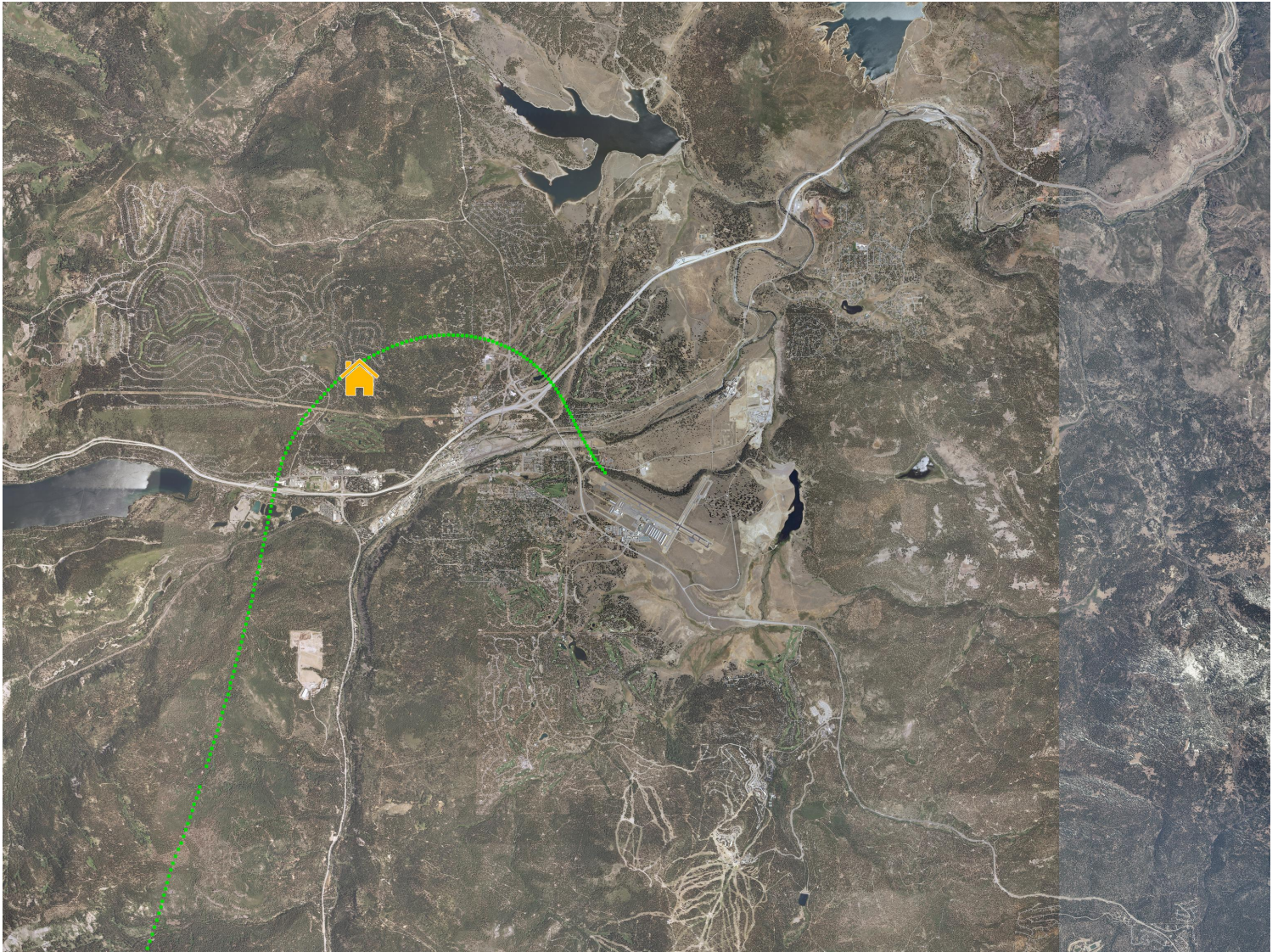
RUNWAY: 29

A/C TYPE: C560

DATE AND TIME: Sep 27 2016, 09:24 AM

POINT OF CLOSEST APPROACH(PCA): 0.47 nm

ALTITUDE AT PCA: 9000 ft



Comment: "I was inside and could hear it for a long time"

Citation 560 visual departure Runway 29. Made a climbing left 360 after the NAP turn, but overflew Olympic Heights. Aircraft was at 9,000' over TD. Staff emailed company.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55778

COMPLAINT TYPE: Loud Disturbance

OPERATION TYPE: Overflight

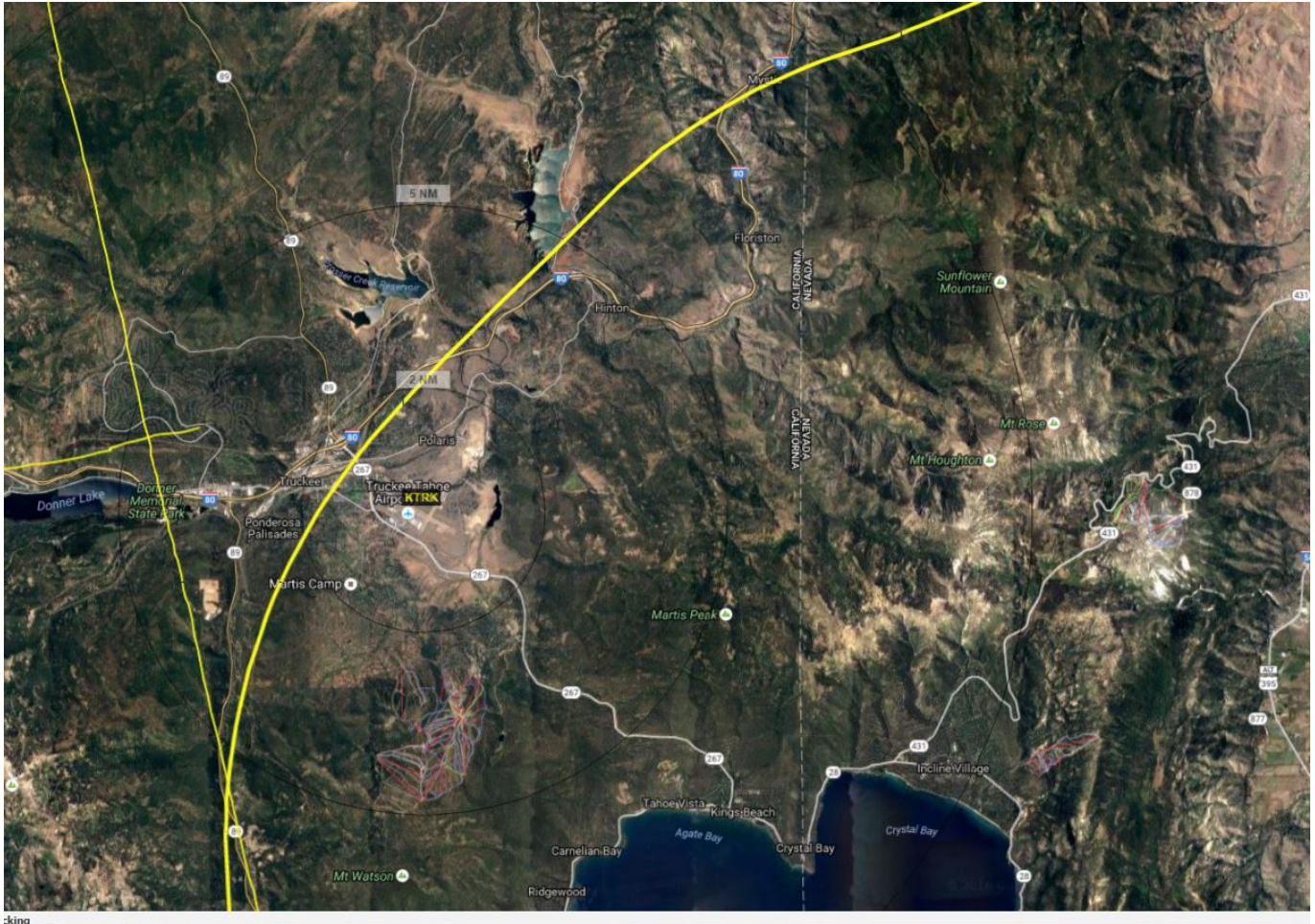
RUNWAY: NA

A/C TYPE: UNK

DATE AND TIME: Sep 28 2016, 09:10 PM

POINT OF CLOSEST APPROACH(PCA): UNK

ALTITUDE AT PCA: 14,000'



3 Comments from Glenshire:

1. "Two loud noises, first about 9pm and the other about 9:10pm, sounded like a normal commercial jet sound I would hear at Reno airport. Directly overhead. Seems late to me and pretty Far East of airport. Thank you."
2. "Loud jet noises directly overhead my house for 30-45 seconds"
3. "I live on Glenshire Dr, close to the Legacy Trail. I hear noise all day long. I just heard LOUD jet sounding aircraft that was super disruptive to my household. Thus happens every day. I've just finally had enough about saying, "well it's high tourism season, it's the air show, it's the holidays...it doesn't matter anymore!" Thus happens daily. I've lived in this house for 6 years and thus year has been the worst! Enough!!"

Staff returned emails to each commenter almost immediately with confirmation and preliminary event info.

Based on speed of aircraft, this is likely a military fighter jet, covering 50 miles in 4:37. Additionally, a Blackhawk helicopter departed at 8:55 PM local with no track. Radio calls suggest it may have also overflown Glenshire. Staff spoke to NAS and confirmed there were multiple exercises last night. Spoke with and sent Ops officer TTAD NAP and curfew info.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55775

COMPLAINT TYPE: Early/Late

OPERATION TYPE: Departure

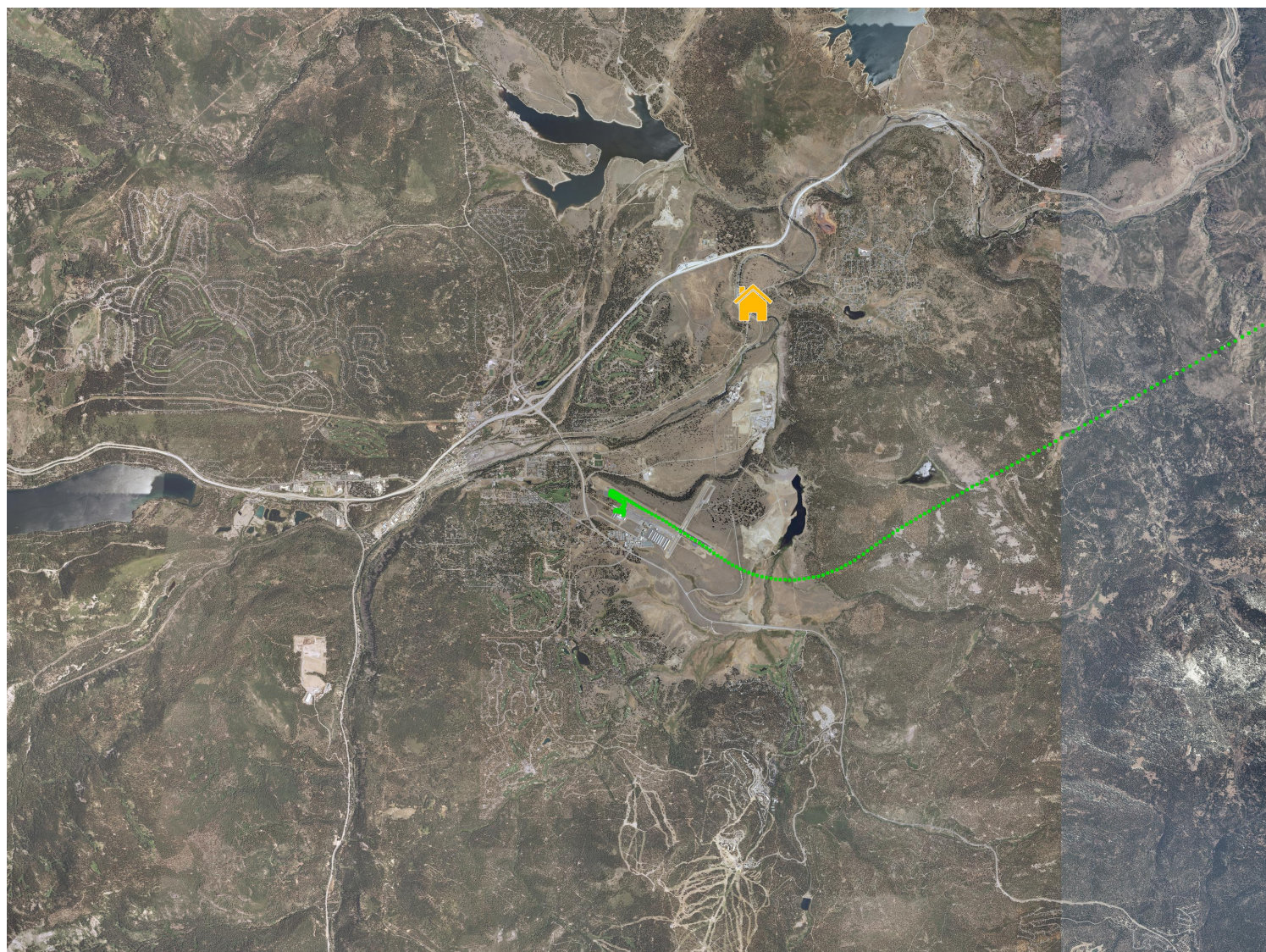
RUNWAY: 11

A/C TYPE: E55P

DATE AND TIME: Sep 29 2016, 06:30 AM

POINT OF CLOSEST APPROACH(PCOA): 2.27 nm

ALTITUDE AT PCOA: 5900 ft



Comment left on voice mail: "I'm calling to make a complaint about a jet departure around 6:30 this morning. It continues to be an ongoing problem. I know we have an election coming up however I would like you to call me back and let me know how you are going to handle this situation."

Staff called commenter back 6 times in 5 days. Left voice messages. No returned call.

There was a Phenom departure at 6:40, track depicted above. Curfew violation. Emailed operator.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55779  
COMPLAINT TYPE: Low  
OPERATION TYPE: Arrival  
RUNWAY: 29  
A/C TYPE: G280

DATE AND TIME: Sep 29 2016, 07:10 PM  
POINT OF CLOSEST APPROACH(PCOA): 0.26 nm  
ALTITUDE AT PCOA: 7400 ft



Comment: "Jet, Very low at this time of night"

Gulfstream G280 made right traffic arrival to 29 in VMC. Will counsel the pilots on right vs left.

# NOISE COMPLAINT REPORT

COMPLAINT ID: 55781

COMPLAINT TYPE: Low And Loud

OPERATION TYPE: Arrival

RUNWAY: 20

A/C TYPE: PC12

DATE AND TIME: Sep 30 2016, 01:40 PM

POINT OF CLOSEST APPROACH(PCA): 0.28 nm

ALTITUDE AT PCA: 6700 ft



Comment: "The large aircraft that frequently buzzes low and loud directly over my house came in today at 1:41, again very low and loud. It has a blue body and white wings on the underside. (It was followed by 2 other aircraft on the same route, low and loud directly over my house.)"

PC12. Arrival 20. Flew runway heading to 20. PCA 6700'- on final approach. Emailed operator with request, safety permitting, to sidestep Glenshire until short final.