



MEETING DATE: November 30, 2016
TO: Board of Directors
FROM: Michael Cooke, Manager of Aviation and Community Services
SUBJECT: October 2016 Comments Report & Outreach Memo

This report summarizes community annoyance comments and outreach efforts for October, 2016. Preliminary operations counts have been used. Full analysis of operations numbers is done for the Quarterly Operations and Comment Report and at year end.

Operations and Weather:

Fog in the mornings and rain reported on about 1/3 of October days may have reduced or delayed some flight activity at KTRK. Several storms moved through the area in the middle and end of the month. Without any major holidays and the off-season lull, October has been the quietest month since March. Overall operations were at 1,393, down by 27% compared to October 2015.

Community Annoyance Comments Summary:

Comments dropped 30% compared to 2015. Calls and web reports were received from 11 households representing 5 nearby residential zones. Only one commenter from Glenshire sent more than 3 comments; he sent 6. Within one of the comments he voiced support for a control tower.

	Glenshire	Martis	Northstar	Olympic Heights	Tahoe Donner	Total
Jet	2	1	1		2	6
Piston	1	2		1		4
Turboprop	4	1	1	3		9
Helo				1		1
Total	7	4	2	5	2	20

There were 3 new commenters during October from Glenshire, Northstar, and Olympic Heights.

Comments by Type, Operation, Runway and Day:

Arrivals to Runway 20 elicited the most comments by operation/runway followed by departures from 29. Turboprop aircraft garnered the most comments by aircraft type. Touch and go operations generated 2 comments for the month. Frequency of operations was mentioned in two comments.

Night Operations:

Excluding 3 EMS helicopter flights, 6 aircraft movements took place between 10 PM and 7 AM, and 4 of those were between 6:30 and 7. No Fly Quiet incentives were revoked. An email was sent to one operator who departed at 11:00 PM, and outreach was made to 2 transient aircraft operating just before 7 AM. There were no annoyance comments during voluntary curfew hours in October.

Outreach Summary:

20 comments came from 11 households representing 5 nearby residential areas. One commenter, a contractor working on a home in Northstar showed up on the airfield to confront the pilots of a Gulfstream he felt was too low. Staff diffused the situation and followed up with both parties. Efforts were made via email or phone calls to reach out to all commenters.

10 comments were associated to non-compliant operations. Outreach was made either in person on the ramp, via phone or email to non-compliant operators. 2 aircraft generated 5 comments. Outreach was made to both.

Preliminary Operations and Comment for March 2016:

Type	Total	% of Total	Comments	Ops/Comment
HELICOPTER	68	5%	1	68
JET	157	11%	6	26
PISTON	796	57%	4	100
TURBOPROP	372	27%	9	41
TOTAL	1393		20	70

Non-compliant and tracks of interest follow.