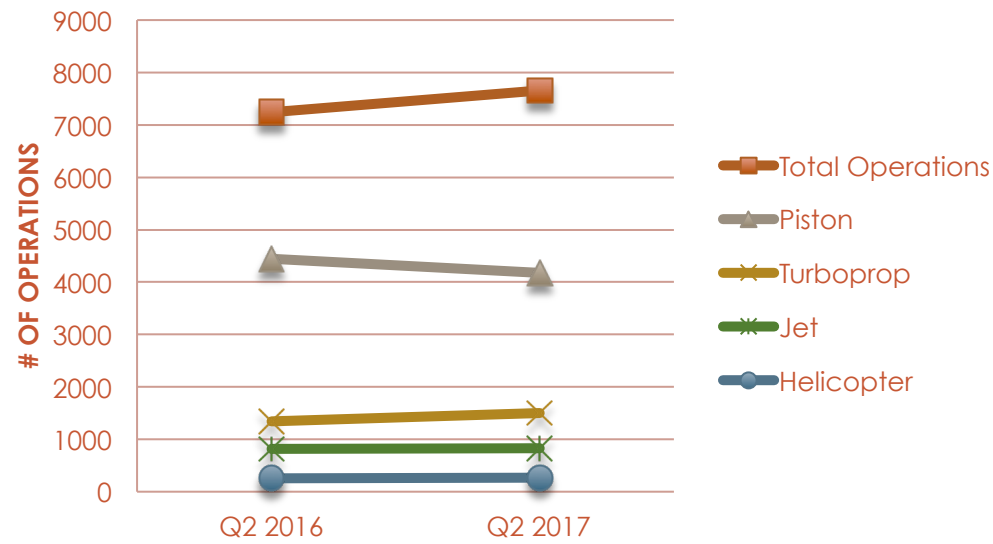




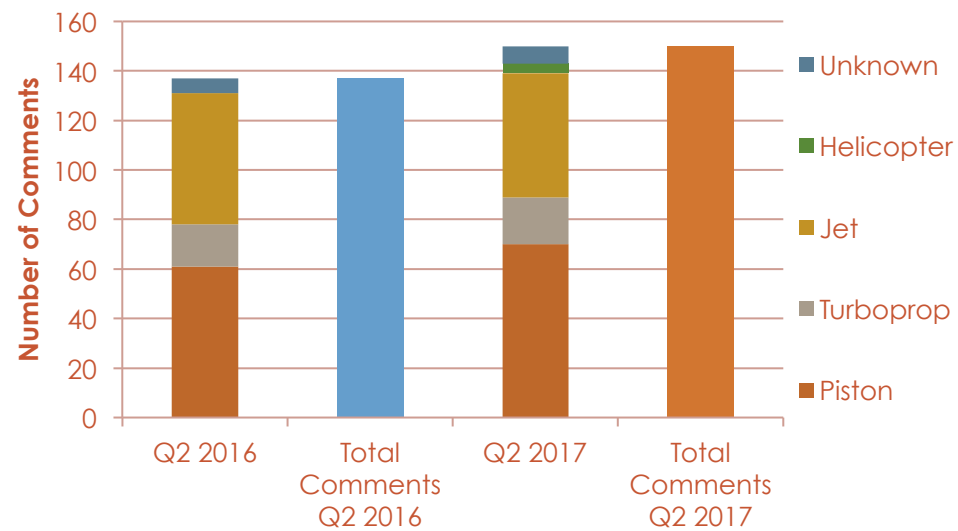
Mission Dashboard | Quarter 2 (April-June 2017)

COMMENTS + OPERATIONS

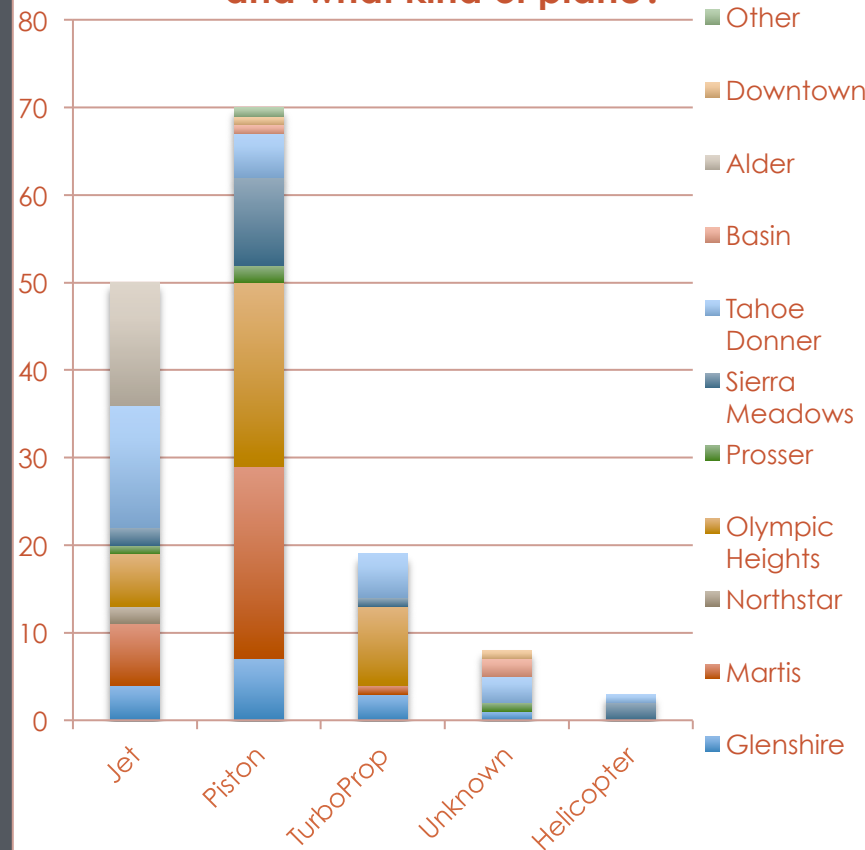
What type of aircraft was flown per quarter?



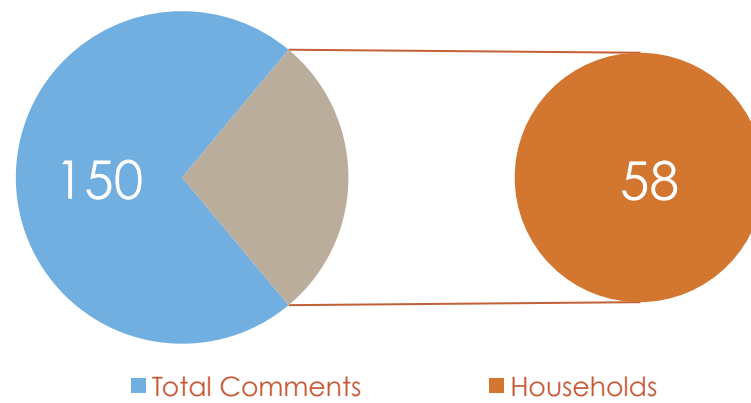
How many comments were made per aircraft type?



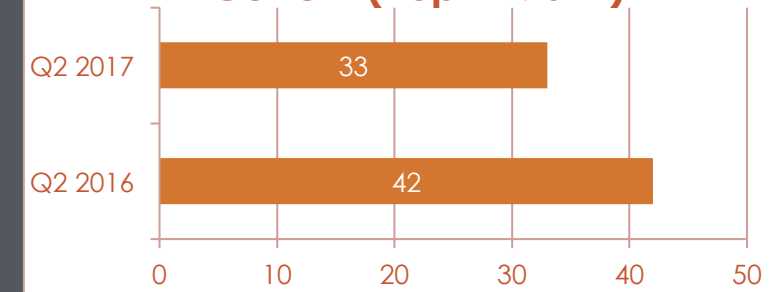
Where did the comment come from and what kind of plane?



Total Comments vs. Households



Operations During Voluntary Curfew (10pm-7am)

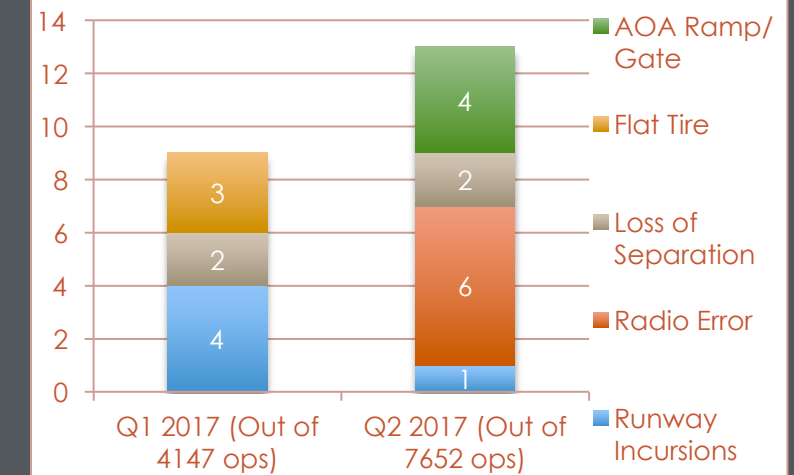


Top Quarterly Insights

- Good flying weather compared to Q1
- Three comments from Tahoe Basin (no tracking)
- One household made 24 comments in Q2
- Piston operations using Runway 29 accounted for 1/3 of Q2 comments

SAFETY

How many SMS reports were filed?

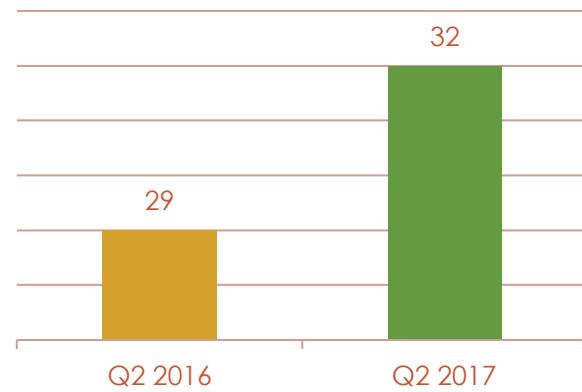




Mission Dashboard | Quarter 2 (April-June 2017)

COMMUNICATIONS + PUBLIC OUTREACH

How many groups used our meeting areas?



Q2 Community Highlights

- Grand Opening/Open House for Clear Capital, Enterprise and Hertz
- Annual Airport District Report Card mailed to 32,000
- New Seasonal Control Tower Public Open House
- Truckee Day
- Zagster Bike Share Program Launched

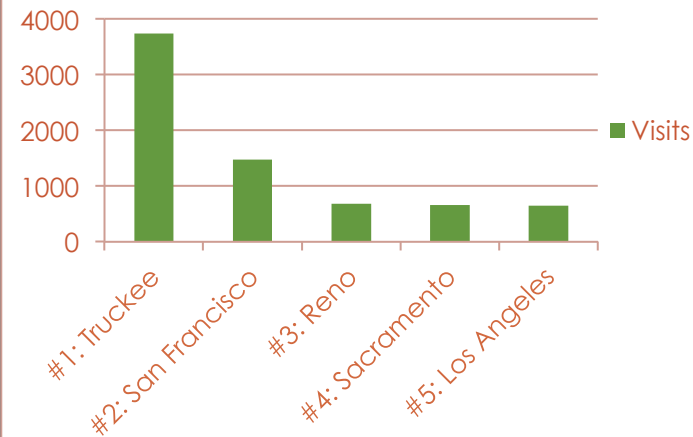
Addressing Regional Issues

- Regional Airspace Design
- Economic Impact Study and Survey
- Godbe Community Survey
- Tahoe City Helipad
- Community Trails Partnership
- Workforce Housing

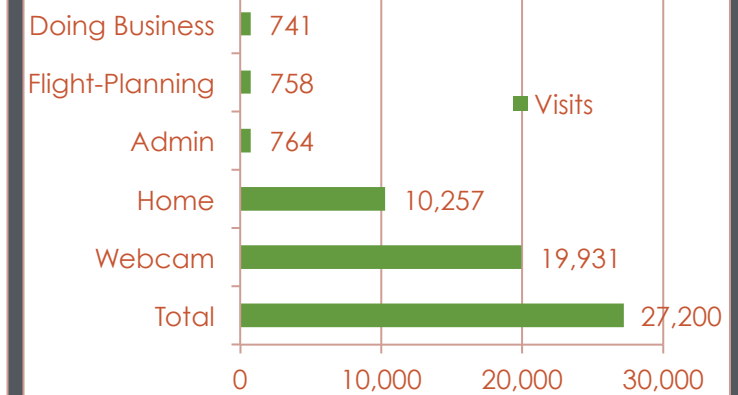
How many events did we run or support?



Q2 Website Traffic: Where are they from?

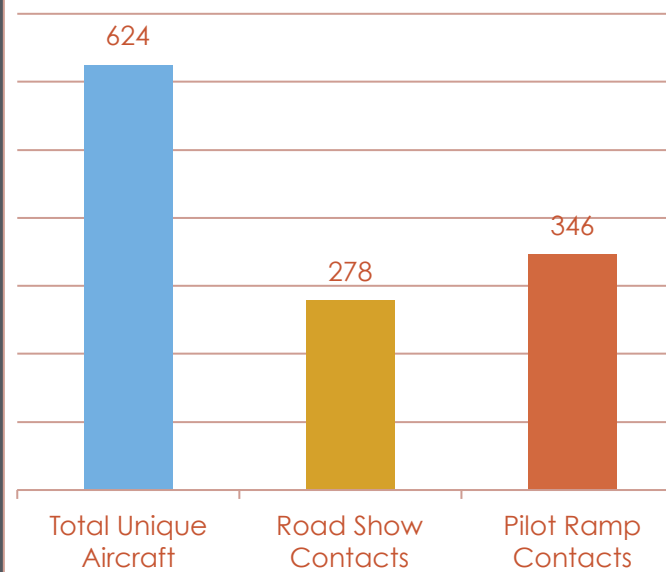


Q2 Website Traffic: What pages do people visit?



PILOT OUTREACH

Q2 Pilot Contact Points



Top Pilot Outreach Moments

- Kicked off Economic Survey
- Developing a metric to measure success of seasonal tower
- Wrapping up eight roadshows and rebooking most for 2018
- 28% of pilots did not have a full understanding of NAP's prior to arrival- discussed procedures with them
- Put kneeboard NAPs on each transient parked aircraft- every pilot should touch and read our NAP's