# Connected.

# Truckee Tahoe Airport District

# **Q4 - 2017 COMMUNICATIONS REPORT**

By: Marc R. Lamb, Aviation & Community Services Manager



Connected By More Than A Runway



### Q4 2017 DISTRICT COMMUNICATION METHODS





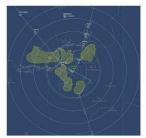
#### ENHANCED MLAT DISPLAY AT KTRK

KTRK has upgraded its MLAT (Multilateration) flight tracking display screens for enhanced controller situational awareness.

The upgrades include a richer data set, which captures all transponder variations the FAA will require with the 2020 ADSB mandate.

Upgrades include: visual reporting points, residential noise sensitive areas, IFR procedures and range rings.

Stop by UNICOM next time you're in the main terminal building and check out the monitor displays that the Tower Controllers are using to keep our pilots and community safe.



Display screen used at the Tower & UNICOM





#### **Notice to Airmen**

KTRK Seasonal Control Tower resumes operation Friday, December 15, 2017 – February 28, 2018

Frequencies:

**120.575** – Tower/CTAF (Tower 07:00 - 18:00)





122.95 – UNICOM/FBO Frequency Change 12/15 (for parking, fueling, tie down, and ramp services)

118.0 – AWOS 127.95 – Oakland Center

Check NOTAMS daily prior to operation at KTRK: https://pilotweb.nas.faa.gov/PilotWeb

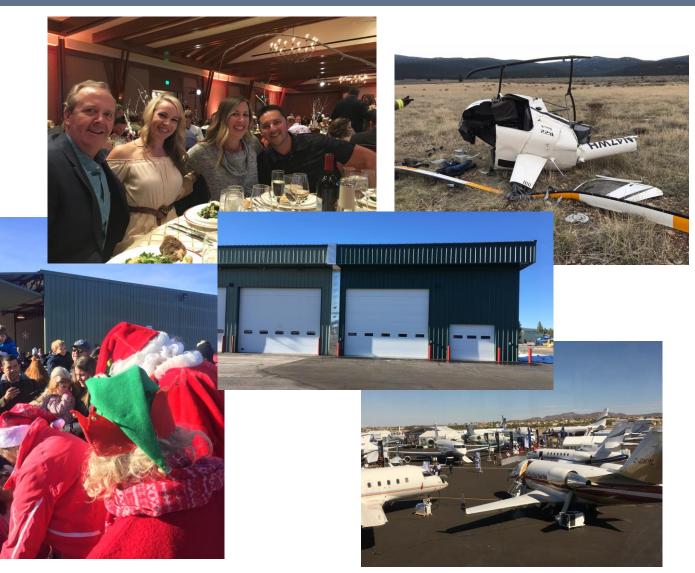
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# Q4 2017 AIRPORT EVENTS & HIGHLIGHTS

- "Career Day" High School Junior Class Event
- "Connected" winter edition to 20,000+ addresses
- Executive Hangar Project tree felling by TTAD
- Forest Charter School Airport Tour
- Helicopter accident on approach end of RWY 29
- > MLAT Flight Tracking Upgrades
- NBAA Annual Conference Las Vegas, NV
- "Pilot News" Flyer fall edition to tenants
- Pilot Outreach Airport Visits (KAUN, KOAK, KLVK)
- Santa Fly In Event, 800+ attend
- Shop Expansion Completed
- Speaker Event Christina Olds
- Town of Truckee "Big Truck" Event
- Truckee Chamber of Commerce Awards Dinner
- > TTAD Christmas Party Sunnyside Resort





### Q4 2017 KTRK Website Stats

In Q4 2017, 10,959 visitors, completed 26,561 sessions (~295/day) and had 43,501 page views on the TTAD website. (This was a 2% decrease from Q3 2017 with 11,735 visitors, 27,154 sessions and 48,122 page views.)

#### Where do people live that were checking in? (Top 5)

	Truckee - Tahoe	3,753
	San Francisco	1,665
$\triangleright$	Sacramento Region	1,408
	Reno	647
	Los Angeles	605

#### What web pages do visitors go to? (Top 5)

$\triangleright$	Webcam	15,242
	Home Page	7,217
	Admin / HR	323
	NAP's (Flt Procedures)	313
	Admin / Doing Business	259



#### THE TRUCKEE TAHOE AIRPORT DISTRICT WELCOMES YOU!

#### CLICK HERE FOR A QUICK LINK TO ARRIVAL/DEPARTURE INFO and NAP's

KTRK Frequencies When Seasonal Tower Is Open Dec 15, 2017 thru Feb 28, 2018

TOWER/CTAF: 120.575 / GROUND: 118.3 (during tower ops 07:00-18:00 daily) / AWOS: 118.0 / UNICOM-FBO SERVICES: 122.95 / OAKLAND CTR: 127.95

#### AIRPORT COMMUNITY NEWS 🤤 😭 👩

#### FAA SAFETY ALERT

Dec 21, 2017

The FAA has issued Safety Alert For Operators (SAFO) # 17012 regarding Runway Intersection Incursions.

#### REQUEST FOR PROPOSALS

Dec 20, 2017

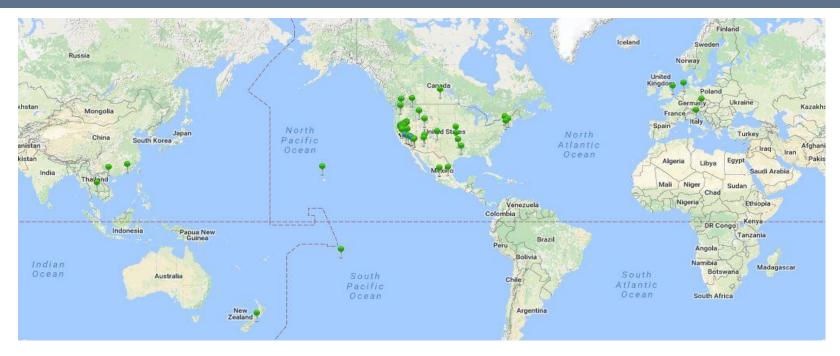
KTRK is requesting proposals (RFP's) for 2 projects. Spill Prevention, Control and Countermeasures

#### TRUCKEE TAHOE AIRPORT DISTRICT

#### CONNECTED.



# Q4 2017 E-News Blasts (Campaign Monitor)



<u>TOPIC</u>	<b>RECIPIENTS</b>	<b>OPENED</b>	DATE
Pilot News Outreach	500	56%	12/30/2017
December Airport Operations E-Blast	920	51%	12/01/2017
November Community E-Blast	921	49%	11/15/2017
October Community E-Blast	923	47%	10/09/2017



# Q4 2017 SOCIAL MEDIA

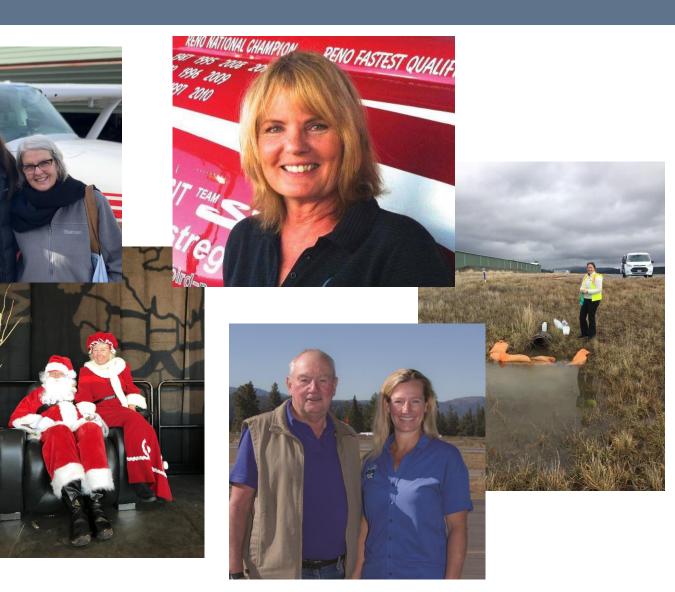
#### **INSTAGRAM**

Launched 02/01/2016 352 Followers Average 1 - 2 posts per week

#### FACEBOOK

Launched 06/01/2015 957 Fans (all organic) Facebook Page Rating: 4.5 out of 5.0 Average 2 - 3 posts per week Highest Posts Reach Q4 2017: (Top 5)

- 4,775 Stacey & Norm Justesen (Connected Article)
- 1,764 R22 Helicopter Crash
- 947 Speaker Event, Christina Olds
- 909 KTRK's 2017 Flight Operation Stats
- 751 Winter Tower Operations

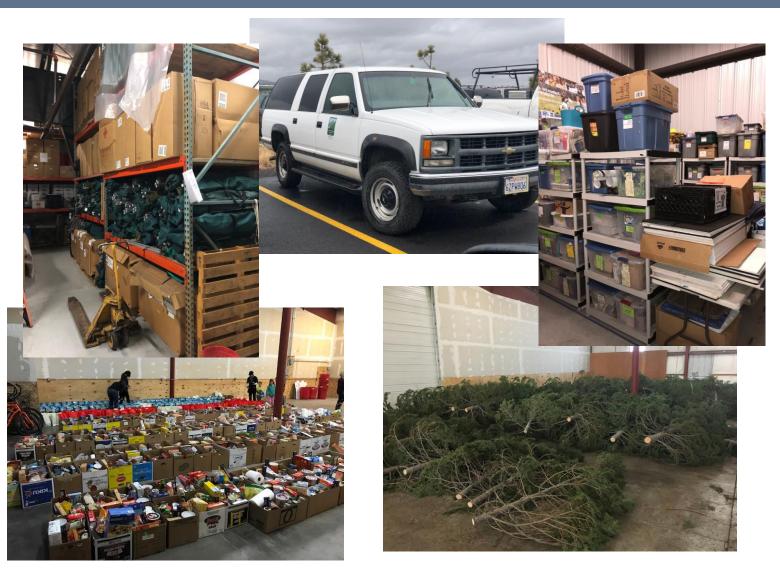




# 2017 AIRPORT STORAGE SPACE PROVIDED FOR NONPROFITS

- American Red Cross
- Boy Scouts Troop 267
- Civil Air Patrol
- > Experimental Aircraft Association
- Friends of the Truckee Library
- KidZone Museum
- Sierra Watershed Education Partnerships (SWEP)
- > Tahoe Forest Hospital EMS
- Tahoe Nordic Search + Rescue
- > TCPUD Lake Tahoe Music Festival
- > Trails & Vistas
- > Truckee Community Christmas Food Drive
- > Truckee Community Christmas Toy Drive
- Truckee Donner Land Trust
- > Truckee Optimist
- Truckee River Watershed Council

# In 2017 TTAD provided free airport storage space to 16 local nonprofit organizations.





# Q4 2017 Use of Airport Community Rooms

- Adventure Risk Challenge
- Asante Network Fair Trade African Gift Fair
- Big Brothers Big Sisters
- Care Flight REMSA Training
- CFI Katie Greenwood
- > СНР
- Citizens Climate Education
- FAA & Truckee Fire
- Flying Doctors
- FWDD Coalition Nevada County
- Girl Scouts Troop #660
- Moonshine Ink Agency
- Mountain Belles
- Pathways To Aviation
- Pilatus Training Chris Snideman
- Pine Forest HOA
- Sierra Business Council
- Sierra Senior Services
- Squaw Valley National Ski Patrol
- > SWEP
- > Tahoe Backcountry Ski Patrol
- > Tahoe Forest Hospital
- Tahoe Regional Arts Foundation
- > Toastmasters
- TNT Jr. Cycling Team

- Truckee CERT Fire Academy
- Truckee Chamber of Commerce -Good Morning Truckee, Knowledge Bites, Truckee Tomorrow
- Truckee Community Foundation
- Truckee Downtown Merchants Assoc.
- Truckee Little League
- Truckee Optimists
- > Truckee Police
- Truckee Rotary
- Truckee Tahoe Swim Team
- Truckee Tahoe Airport District -ACAT, Board, Hangar 2, Health Benefits, Santa Fly-In, Speaker Forum, Staff
- Truckee Tribe
- U.S. Army Corp of Engineers
- Winter Creek HOA
- Wolfe Estates POA

2017 BOARD ROOM USE ANNUAL TOTALS 491 Scheduled Meetings (416 in 2016) 95 Different Organizations



#### TRUCKEE TAHOE AIRPORT DISTRICT

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# Q4 2017 Community Sponsorships

- Big Brothers Big Sisters
- Church of the Mountains
- C.A.P. Mission To Mars Camps
- Friends of the Truckee Library
- Glenshire Elementary PTO
- Headwaters Science Institute
- Snowfest North Lake Tahoe
- > Toys For Tots
- Truckee High School Robotics Club \$ 1,500
- Truckee River Watershed Council

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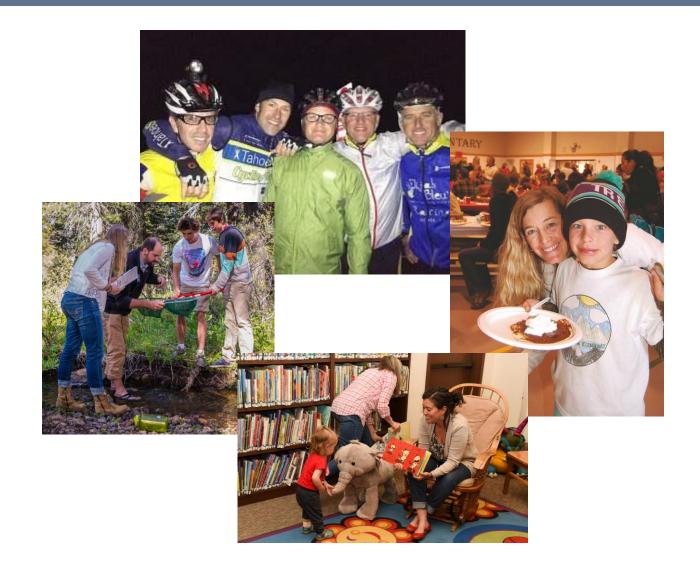
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#### **TTAD COMMUNITY SPONSORSHIPS**

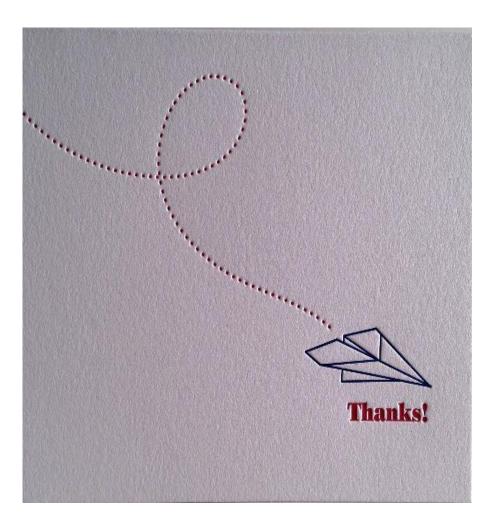
Making a difference to over 41 local non-profit organizations in calendar year 2017!

Total Community Sponsorships for calendar year 2017 - \$35,590





# Q4 2017 Letters of Thanks & Appreciation



- Big Brothers Big Sisters of Nevada County
- Boys & Girls Club of North Lake Tahoe
- Civil Air Patrol USAF Auxiliary
- Foriver Truckee River Watershed Council
- Friends of the Truckee Library
- Glenshire Elementary PTO
- Headwaters Science Institute
- SnowFest North Lake Tahoe
- Tahoe City Downtown Association
- > Tahoe Safe Alliance
- Truckee Chamber of Commerce "Big Life"
- Truckee High School Robotics Club



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