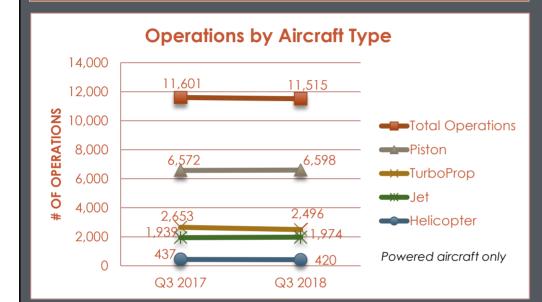
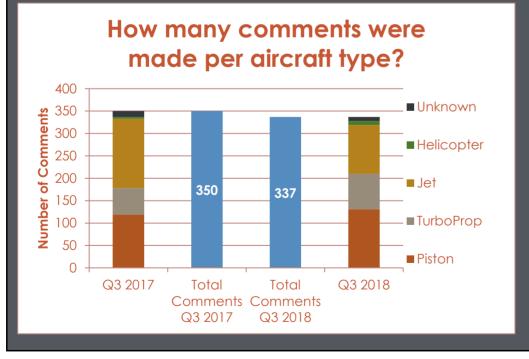
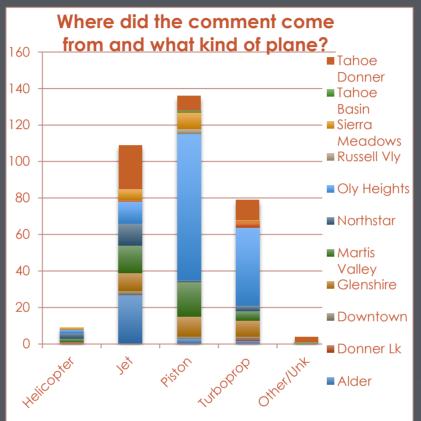
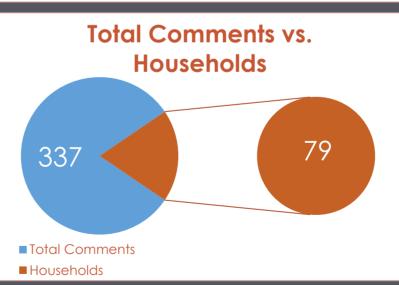
Mission Dashboard | Quarter 3 (July - September 2018)

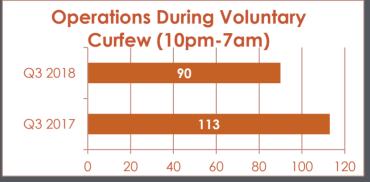
OPERATIONS + COMMENTS







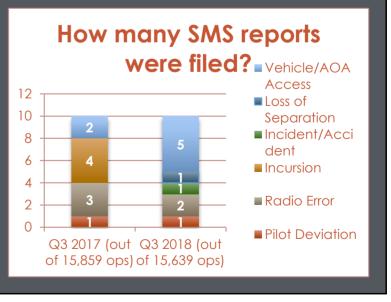




Top Quarterly Insights

- 15,639 operations in Q3, area fires a factor
- Ops flat compared to Q3 2017 (220 fewer ops)
- Many regional events & perfect flying weather except for July hailstorm
- Comments down slightly 337 vs 350 in 2017
- Fewer commenters: 79 compared to 110

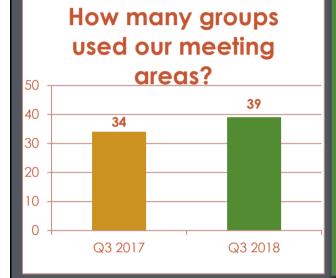
SAFETY





Mission Dashboard | Quarter 3 (July - September 2018)

COMMUNICATIONS + OUTREACH



Q3 Community Highlights

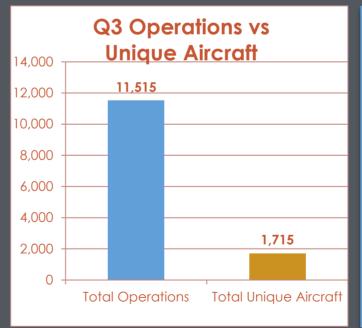
- Air Show & Family Festival
- Truckee Thursdays x4
- TTAD & Mountain Lion Aviation Academy
- "Artist Talk" Speaker Event
- Customer Service Survey Campaign
- Community Paint & Recycling Event

How many events did we host or support? 16 15 14 14 13 12 11 10 Q3 2017 Q3 2018





PILOT OUTREACH



Pilot Outreach

- Pilot/Passenger Outreach on ramp for NAP and Curfew Compliance
- Integration of new Outreach Cart
- Growth of the KTRK Familiarization Program - Five familiarization flights in Q3
- New collateral for the pilots lounge including I Fly Quiet notepads and letterhead
- NAP cards placed on all transient aircraft
- Daily Operating Information (DOI)
 E-blast sent to 89 airport users

Top Social Media Posts

- KTRK July Hail Storm
- Glider Accident Slide Mountain
- Air Show (after show photos)
- Air Show (event reminder)
- Navion Accident