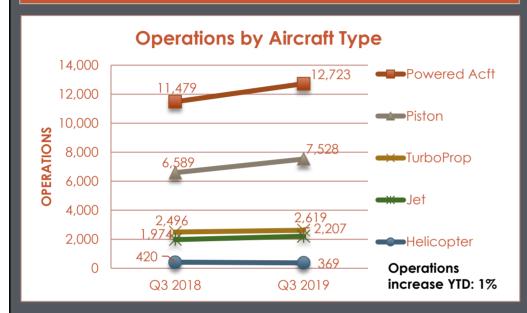
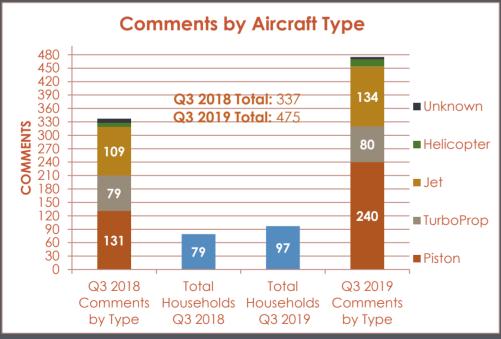
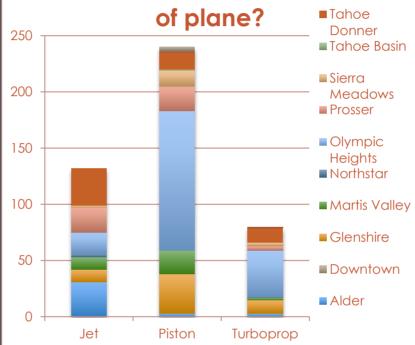
Mission Dashboard | 2019 Q3

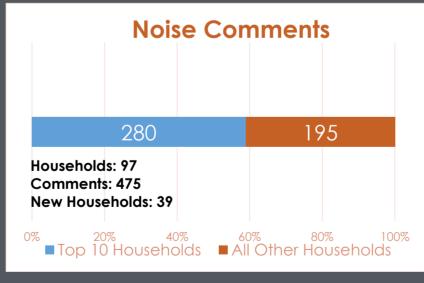
OPERATIONS + COMMENTS





Where did the comment come from and what kind





Q3 Night Operations 10:00 PM 11:00 PM 11:00 PM, 4 10:00 AM, 10:00 AM, 2 5:00 AM, 3

70 operations

after 6:30 AM

141 ops in Q3 10 PM to 7 AM

Q3 Insights

- Total ops up 11% with Pistons seeing the largest gain of 14%
- Q3 2019 weather was favorable for flying; Q3 2018 was impacted by extended periods of smoke
- Several airshow displays departed before 7am, generating comments
- 84% of New Households submitted just one comment

SAFETY

Training Summary: OSHA Training (all staff), Ergonomics, Distracted Driving, Drug-Free Workplace; Workers Compensation Review, Air Show Emergency Review

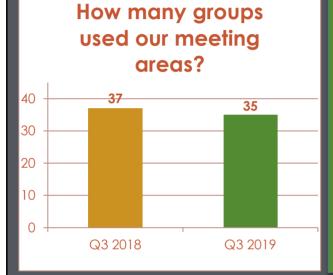
O&M: SPCC review & Fuel Spill Training Series SMS System - 21 Reports (Most notable)

- 9 momentary switches four first offense, 1 second offense, four from same tenant
- 6 procedures & training new fuel tank, tugging operations, fuel door latches, HazMat cart lid
- 1 Skydive Truckee Tahoe engine trouble
- 1 Fuel Spill from faulty fuel nozzle
- 1 incorrect radio frequency due to expired info
- 1 traffic pattern/pilot error



Mission Dashboard | 2019 Q3

COMMUNICATIONS + OUTREACH



Community Highlights

- Aim High Airfield Tour & YE Flights
- Air Show & Family Festival
- BGCNLT holds 2 "Aviation " Youth Summer Camps
- C.A.P. holds 2 "Mission to Mars" Youth Summer Camps
- NTAAUW Presentation & Airfield Tour
- Romeo Taxiway Reconstruction
- Soar Truckee Holds 11 FAI Event
- TTAD Purchases 3 RadCity E-Bikes

How many events did we host or support?







PILOT OUTREACH



Highlights

- Busy summer months meant lots of outreach on ramp & via telephone.
- Worked closely with tower to ensure each departure was provided a NAP departure clearance.
- Much goodwill was attained by providing cold drinks and light snacks; along with NAP a card to all flight crews.
- Assisted with 2019 Balloon Camp and multiple airfield tours.

Top Social Media Posts

- Density Altitude
- Airforce Lockheed U-2 Flyover
- 1946 DC-3 "Kippie Lee"
- 2019 Air Show Info Post
- 2019 Air Show Photo Album Post