# Connected.

## Truckee Tahoe Airport District

## **Q1 2020 COMMUNICATIONS REPORT**

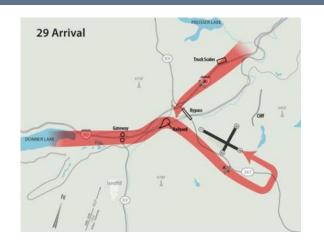
By: Marc R. Lamb, Aviation & Community Services Manager



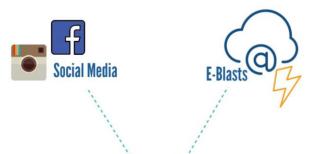
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## Q1 2020 **DISTRICT COMMUNICATION METHODS**











**Printed Publications** 







The Truckee Airport's Past, Present and Future







### Q1 2020 AIRPORT EVENTS & HIGHLIGHTS

- > AVCOM's Jill McClendon's maternity leave, Keely Hoyt temp 2/18 & 3/6
- > Boys & Girls Club Airport tour 24 kids 3/6
- Connected mass mailer 20,000 copies mailed 2/20
- COVID-19 Pandemic
- > Forest Charter School Airport STEM event and airfield tour 18 kids 2/11
- ➤ Hangar 1 office space removed for more aircraft maintenance space 2/15
- ➤ Noise & Environment Office moves to terminal bldg breezeway location 2/10
- > Pathways to Aviation youth STEM events 1/30, 2/13, 3/12
- > Sierra Aero & Mtn Lion Aviation move into new Hangar 1 office bldg 2/1
- > TTAD closes public use of Board rooms, social distancing practices start 3/16
- > TTAD holds first ever teleconference board meeting 3/25
- > TTAD Going Green campaign purchases Rad City E-Bikes for District
- > TTAD purchase new GTX, G1000 AATD flight simulator







### Q1 2020 KTRK WEBSITE STATS

#### **Audience Overview**

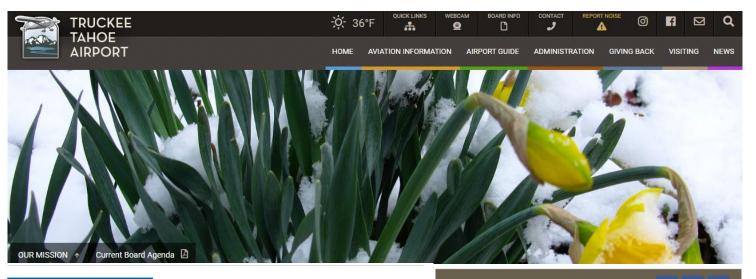
In Q1 we had 18,088 website users, who completed 49,778 sessions and 75,006 page views.

Website traffic "users" were down 36% from Q1 2019

Where do our website users live?	(US 16,065)	
California	9,843	
Nevada	1,528	
Washington	647	
Texas	433	
➢ Florida	420	

#### What web pages do visitors view?

Webcam	45,230
Home Page & Community News	11,727
<b>Aviation Flt Procedures &amp; Plannin</b>	ng 2,784
Board/Staff/Admin	1,792
Snow Day	783
<b>Doing Business</b>	500





#### FROM OUR GM 03/27/2020

Hours of operation reductions until further notice

Admin Offices: Closed - call (530) 587-4119 x107, 08:30 - 16:30

Self Serve 100LL Fuel Island: Daily 07:00 - 19:00

Terminal Building: Daily 07:00 - 19:00

Tower hours: Daily 07:00 - 19:00, except Saturdays 08:00 - 18:00

As the Truckee Tahoe Airport District continues to monitor the COVID-19 (coronavirus) pandemic, we wanted to share with you the precautions and operational modifications we are making to assure the health and safety of our staff, customers, and constituents. The Airport District's number one priority is the health and safety of our

employees, customers, and community. We have stepped up our efforts to clean and sanitize the airport terminal building multiple times daily. As an essential business, the Airport Terminal building does remain open to the public, but please practice social distancing.

In an effort to protect our staff and community we are asking that employees conduct all meetings via teleconference or by phone and to limit all business and personal visitation to the airport. The airport's public-use meeting rooms and the Red Truck restaurant are closed until further notice. The April 22nd Board of Directors meeting will be held via teleconference only. You can find the agenda at: https://truckeetahoeairport.com/administration/board/meetings.

The May 5, 2020 ACAT meeting has been cancelled.

#### AIRPORT COMMUNITY NEWS





#### Request For Proposals Reconstruct Taxiway Alpha

April 6, 2020 - Plans Available April 16, 2020 - Pre Bid Meeting Terminal Building 10:00am

April 30, 2020 - Bids due by 1:00pm local For more information click heading

#### **Community Meeting Rooms**

Mar 16, 2020

The public use Community Rooms in the airport's terminal building are temporarily closed to all users. The Truckee Tahoe Airport District is communicating with our public health agencies handling the COVID-19 response. When groups of people are again permitted to gather, the airport district will make the rooms again available per the reservations schedule.



## Q1 2020 SOCIAL MEDIA

#### **INSTAGRAM**

Launched 02/01/2016 1,269 Followers as of 03/31/2020 Followers up 27% over Q1 2019 Average 1 post per week

#### **FACEBOOK**

Launched 06/01/2015 2,566 Followers as of 03/31/2020 Followers up 13% over Q1 2019 Facebook Page Rating: 4.0 out of 5.0 Average 2 posts per week

#### Highest FB Post Reaches Q1 2020: (Top 5)

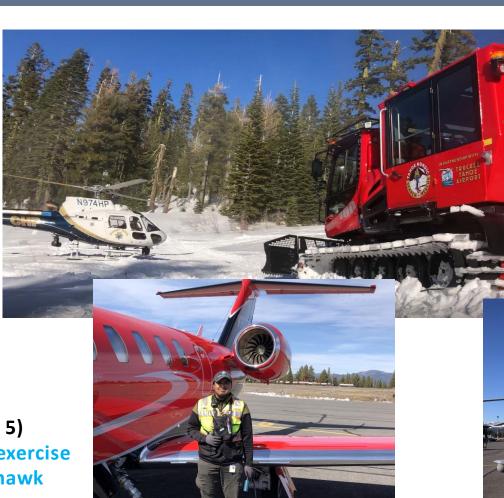
6,098 - TNSAR helicopter rescue exercise

2,249 - SOTR Go Navy SH-60 Seahawk

2,187 - SOTR Global Express

1,902 - SOTR Honda Jet

1,823 - Office of Noise & Environment





## Q1 2020 KTRK PILOT & COMMUNITY OUTREACH EFFORTS

<u>E-BLAST</u>	<b>RECIPIENTS</b>	<b>OPENED</b>	<b>DATE</b>
March Community Outreach	963	50%	03/23/2020
January Community Outreach	961	48%	01/21/2020

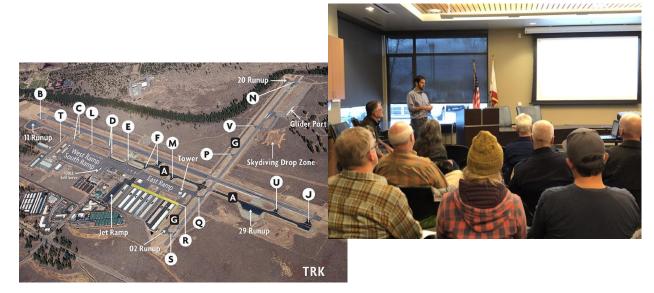
KTRK FAMILIARIZATION PROGRAM	# FLOWN	<u>DATE</u>
<b>Local Instructor Familiarization Flights</b>	2	Q1

SPEAKER EVENTS	# ATTENTED	<u>DATE</u>
Boys & Girls Club NLT (Youth STEM)	24	03/06/2020
Forest Charter School	18	02/11/2020
Pathways To Aviation (Youth STEM)	14	1/30, 2/13, 3/12

PUBLICATIONS IN-HOUSE	# PRINTED	<u>DATE</u>	
"Connected" Winter/Spring 2020	<b>20,000</b> copies	02/24/2020	

PILOT OUTREACH	DATE
Airfield Construction 2020 (web page)	Daily
Snow Day Winter 2019-2020 (web page)	Daily
Pilot & Pax Outreach on ramp, NAP & Curfew Compliance	Daily
55 – DOI (Daily Operating Info) E-blasts to airport users	Daily
Regular FICON (Field Condition) and NOTAMS posted	As Neede
Partnered with Solarius Aviation - Flt Procedures & NAPS	02/02/2020







## Q1 2020 SCHEDULED SUMMER "GOING GREEN" AD CAMPAIGN





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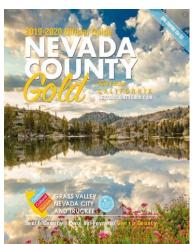


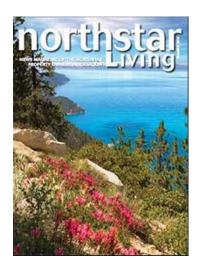














Over the past five years, we've developed a number of initiatives that reduce our dependence on fossil fuels and keep our community clean and blue.

- Implementation of Greenhouse Gas

Learn more at: truckeetahoeairport.com 👔 📵





## Q1 2020 AIRPORT SPACE PROVIDED FOR NON-PROFITS (16)

- American Red Cross
- Civil Air Patrol
- > Donner Party Mountain Runners
- > Experimental Aircraft Association
- > Foster the Sierra
- > Friends of the Truckee Library
- KidZone Museum
- Sierra Watershed Education Partnerships (SWEP)
- > Tahoe Forest Hospital EMS
- **➤** Tahoe Nordic Search + Rescue
- TCPUD Lake Tahoe Music Festival
- TNT Junior Development Cycling
- Trails & Vistas
- Truckee Donner Land Trust
- > Truckee Optimist
- Truckee River Watershed Council





<sup>\*</sup> TTAD offers reduced rent spaces to some non-profits that are not included in the above list



### Q1 2020 USE OF AIRPORT COMMUNITY ROOMS

- Adventure Risk Challenge
- American Red Cross
- Check Ride David Diamond
- **➢** Check Ride − Kevin Sloane
- Citizens Climate Lobby
- > Forest Charter School
- Jibboom Street Toastmasters
- Mountain Belles
- Midwest ATC Training
- Pathways to Aviation
- Pine Forest HOA
- Sierra Avalanche Center
- Sierra Community Services
- Sierra Expeditionary Academy
- Sierra Senior Services
- Sugar Bowl Academy
- > SWEP
- > Tahoe Backcountry Ski Patrol
- > Tahoe Regional Arts Foundation



33 organizations held 91 meetings in TTAD Boardrooms in Q1 2020 (Q1 2019 36 organizations held 106 meetings)

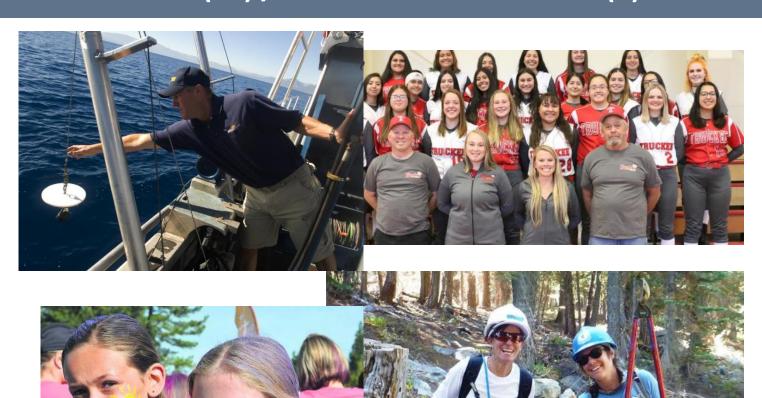
BOARD ROOMS CLOSED TO PUBLIC USE DUE TO COVID-19
PANDEMIC STARTING MARCH 16, 2020

- Tahoe Truckee FWDD
- Tahoe Expeditionary Academy
- TNT TMA Regional Transportation
- > TNT Jr. Development Cycling
- Trails and Vistas
- Truckee Baseball Foundation
- Truckee Chamber of Commerce
- > Truckee Fire Protection District
- > Truckee Little League
- Truckee Optimist Club
- Truckee River United FC Soccer
- Truckee Tahoe Airport District ACAT, Board & Staff meetings, Airshow Committee, Community Events, Construction Projects, Safety Meetings
- > Truckee Tahoe Housing JPA
- Winter Creek HOA



## Q1 2020 COMMUNITY SPONSORSHIP RECIPIENTS (20) / AGENCY PARTNERSHIPS (0)

$\triangleright$	American Association of Univ Women NLT	\$ 1,000
	<b>Civil Air Patrol Mission to Mars Summer Camps</b>	\$ 1,500
	Truckee High - Girls Softball	\$ 1,000
	Tahoe Expeditionary Academy	\$ 500
	Tahoe Community Nursery School	\$ 1,000
	Snowfest of North Lake Tahoe	\$ 1,000
	Sierra Continuation High School	\$ 500
	Truckee Little League	\$ <b>750</b>
	Creekside PTO	\$ 500
	Tahoe Rim Trail	\$ 500
	Sierra States Parks Foundation	\$ 500
	Truckee High - Boys & Girls Track & Field	\$ 1,000
	Truckee Baseball Foundation	\$ 1,000
	Tahoe Silicon Mountain	\$ 500
	Girls on the Run - Sierras	\$ <b>750</b>
	Truckee Donner Horsemen	\$ 1,000
	<b>UC Davis Tahoe Environmental Research Center</b>	\$ <b>750</b>
	North Tahoe High - Swim Team	\$ 1,000
	North Tahoe High - Athletics	\$ 1,000
	Soroptimist International	\$ 1,000
	TOTAL Q1 2020 Community Sponsorships (20)	\$ 16,750
	Community Sponsorship Budget for 2020	\$ 70,000
	Total Q1 2019 Community Sponsorships (18)	\$ 18,500



**TOTAL Q1 2020 Agency Partnership (0) Agency Partnership Budget for 2020** 

**Total Q1 2019 Agency Partnerships (2)** 

\$367,000 \$425,000

TRUCKEE TAHOE AIRPORT DISTRICT

CONNECTED.



### Q1 2020 LETTERS OF THANKS & APPRECIATION



- \* Community Sponsorship Program Recipient (CS)
- \* Agency Partnerships / Service Agreement Contracts (AP)

- > American Association of University Women North Tahoe (CS)
- Big Brothers Big Sisters (CS)
- > Boys & Girls Club of North Lake Tahoe (CS)
- Civil Air Patrol Mission to Mars (CS)
- > Excellence in Education Challenger Series
- > Friends of Tahoe Truckee Waldorf (CS)
- Glenshire Elementary PTO (CS)
- ➤ North Tahoe FAN Club (CS)
- Sierra Senior Serves (CS)
- Sierra State Parks Foundation (CS)
- > Soroptimist International of Truckee Donner (CS)
- > Tahoe Expeditionary Academy (TEA) (CS)
- > Tahoe Film Festival (CS)
- > Tahoe Rim Trail (CS)
- > Tahoe Truckee Community Foundation (AAUWNT) (CS)
- > Tahoe Truckee Unified School District x3 (CS)
- Trails & Vistas (CS)
- > Truckee High Softball (CS)
- > Truckee Little League (CS)



## Truckee Tahoe Airport District

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