

# PAY ATTENTION!

Be aware and attend to the world and the people around you.

# Listen



FOCUS ON OTHERS IN ORDER TO BETTER UNDERSTAND THEIR POINTS OF VIEW.



# BE INCLUSIVE

Welcome all groups of citizens working for the **GREATHER GOOD** of the community.

# DON'T GOSSIP



And don't accept when others choose to do so.

# Show Respect



Honor other people and their opinions, especially in the midst of a disagreement.

LOOK FOR OPPORTUNITIES TO AGREE. DON'T CONTRADICT JUST TO DO SO.



# BE AGREE-ABLE

# apologize

Be sincere and repair damaged relationships.

# GIVE constructive criticism



WHEN DISAGREEING, STICK TO THE ISSUES AND DON'T MAKE A PERSONAL ATTACK.



Don't shift responsibility and blame onto others; share disagreements publicly.

# TAKE RESPONSIBILITY

It's not what you say.  
It's how you say it.

# Speak your Peace

The Civility Project