

May 12, 2022

Hardy Bullock
Director of Aviation & Community Services
10356 Truckee Airport Road
Truckee, CA 96161

Dear Mr. Bullock:

Care Flight, a service of REMSA Health, is responding to the Truckee Tahoe Airport Districts request for interest (RFI) to leasing space from the Airport District to perform emergency medical services (EMS) rotorcraft, air ambulance services.

Please find attached documentation of our qualification, past performance and overview of the Care Flight operations within the region for the past fourth (40) years. As you are aware, Care Flight has base a helicopter in the Tahoe/Sierra region for the past nineteen (19) years to provide air medical services. For the past 10 years, Care Flight has been based out of the Truckee Tahoe Airport. It is our intension to continue our relationship with the airport district and the surrounding community.

Sincerely,

Ronald Walter, MBA, CMTE
Executive Director
Care Flight

Care Flight/REMSA Health
Request for Interest Response
Truckee Tahoe Airport District



Submission: May 12, 2022

By: Ron Walter

Executive Director

Overview of Care Flight

Care Flight is a division of REMSA Health a 501C3 organization. The REMSA Health board of directors governs the operations of the program. The Washoe County District Board of Health establishes the composition of the board. Care Flight started operations in July 1981 with a single ship based out of Washoe Medical Center in Reno, NV. At that time, Care Flight was the first air medical program west of the Rocky Mountains. In our forty (40) years of operations, the program has transported over 92,000 patients in the northern Nevada and northeastern California region.

Care Flight operates four helicopter bases, two bases in Nevada, Fallon and Gardnerville and two bases in California, Truckee Airport and Nervino Airport. Our four helicopters are H125's operated by Med-Trans Corporation out of Denton, Texas. The program also has one fixed wing aircraft, a Pilatus PC-12, based out of Reno Tahoe International Airport. Guardian Flight, LLC out of South Jordan, UT., operates the fixed wing aircraft. About five years ago, we added a Critical Care Ground Transport ambulance, based out of Renown Regional Medical Center in Reno, NV. We added the CCT unit to accommodate more cost effective patient transport options for patients that require critical care level of care during transport but are not time sensitive transports. CCT is also very useful to get critical care level care to patients when the weather prohibits the helicopters from flying. Five years ago, we collaborated with Plumas District Hospital to operate a 911-ambulance service for Plumas County California. We operate five ambulance out two ground bases in Plumas County.

Our critical care platforms are staffed with certified critical care nurses and paramedics. Each of the rotor and fixed wing bases have 4 full time full time dedicated pilots and one dedicated mechanic assigned to them. The program also employs one float pilot and one float mechanic for the system. Care Flight leadership includes an executive director, director of nursing, director of rural EMS, operations manager, education coordinator, safety coordinator, quality coordinator, and a part-time medical director to oversee the clinical quality of the program.

Care Flight Qualification

Over the past 40 years of operations, Care Flight prides itself on its ability to adapt to the needs of the communities we service as well maintaining cutting edge clinical standards. In order to operate within the region Care Flight hold licenses in the following jurisdiction:

- Nevada Licensed Air Medical Provider
- California Licensed Air Medical Provider
- Oregon Licensed Air Medical Provider
- Authorized EMS Air Ambulance in Sierra-Sacramento Valley EMS Agency, serving Butte, Colusa, Glenn, Nevada, Placer, Shasta, Siskiyou, Sutter, Tehama, and Yuba Counties in California.
- Authorized EMS Air Ambulance in Northern California EMS Agency, serving Lassen, Modoc, Sierra, Plumas, and Trinity Counties in California.
- 20 years accreditation by the Commission on Accreditation of Medical Transport Services.

Value Added Programs and Services

Care Flight was a pioneer in providing air medical services to the region when the program was established in 1981. Over the past four decades of service, the program has adapted to the growing needs of the region. We continue to work and collaborate with emergency services in the region to ensure injured and severely ill patients have access to emergency care. The following is a list of a few of the value added programs we have initiated to help the communities we serve. Many of these services provided free to the communities.

- Landing Zone Safety Classes to Fire and EMS agencies as well as hospital staff
- Avalanche Rescue Dog Training and transport to incidents
- Ski Patrol LZ training and medical training lectures
- Provide Helicopter Search and Assist to public service agencies.
- Established Fixed Wing operations in Reno to transport patients to higher levels of care within the Western US.
- Established Critical Care Ground Transport services to provided services to the region when the aircraft are unable to fly due to poor weather. The CCT services has been instrumental in putting patients, that do not require rapid transport, in a more cost effective mode of transportation while still providing critical care treatment.
- Provide management services to Plumas District Hospital for of the operations of their ambulance service that covers Plumas County, California.



Care Flight thanks you for your consideration to continue our relationship with the Truckee Tahoe Airport District