



# Winter Operations

## Hangar Tenant Fact Sheet

December 2023

KTRK

### General Info

The Operations and Maintenance team is responsible for clearing 104 acres of pavement. They only clear snow during daytime hours with a maximum shift length of 12 hours. Equipment operators are the same staff that provide ramp services; therefore, levels of service may vary or may not be available at all.

### Snow Clearing Timeline

#### Priority 1

- Airport access and terminal parking
- Ensure CareFlight air ambulance service is able to operate
- Runway 11-29 and Taxiway A including all connectors
- Self-serve, west ramp, and front yard (spots 4-11)

**Note:** Warehouse, Lift Truckee, and paid parking are cleared by an independent contractor

#### Priority 2

- Runway 2-20 and Taxiway G including connectors
- Hangar rows starting west to east including Taxiway R and T
- East ramp

#### Priority 3

- Fire hydrants, fire control room doors, and hangar electrical panels
- Dumpster access and Jet ramp
- General cleanup and ramping snow storage piles to make room for the next storm

### How You Can Help

- Understand that all snow events are different and pre-planning is recommended
- Minimize phone calls to Operations dispatch and monitor our [Snow Day](#) website
- During active plowing, avoid driving in hangar rows
- Watch for equipment around blind corners
- Don't approach equipment from behind
- Once your hangar door is opened, clear the snow from under the door for the entire width of the hangar and out into the hangar apron at least 12-18"
- NEVER close a hangar door on top of snow/ice

### New This Winter!

Active snow load monitors have been installed in hangar rows damaged from last winter's storms. Going forward, if a snow load exceeds a prescribed amount, an alert notification is automatically generated and distributed to airport staff.

Hangars damaged by last winter's snow loads have been shored up to prevent any further damage.

The airport district is currently seeking an RFP for pre-emptive snow load roof shoveling.

### How To Interact With Us

For info during a snow event, visit our [Snow Day](#) website. This gets updated throughout the day with pertinent information to tenants. While Snow Day is a helpful planning tool, the NOTAM is still the law.

Special requests? Let us know by emailing us at [snowday@truckeetahoeairport.com](mailto:snowday@truckeetahoeairport.com) and we will try to work them into our plan. This email is monitored by multiple staff members 7 days a week!