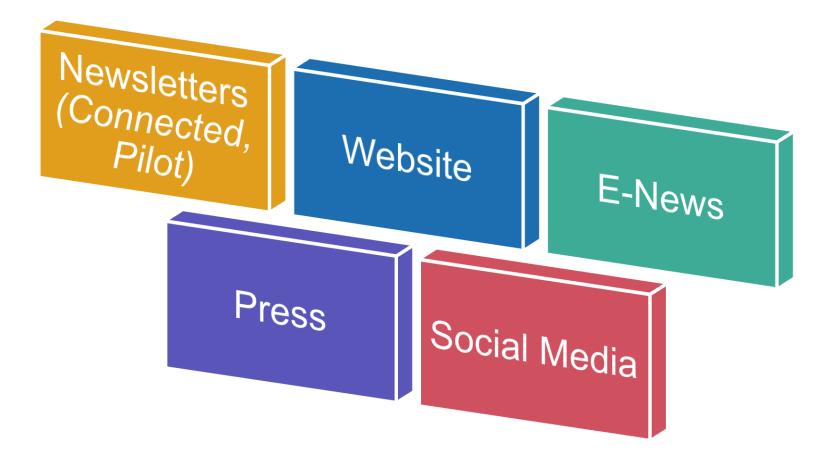


# TTAD Communications & Outreach Report

Quarter 2, 2015

## **Current Communications Methods**



## **Website Visitor Stats**

truckeetahoeairport.com | April 1 – June 30

Total Number of Sessions	16,212		
Where Visitors Live (top 3)	Truckee – 2,100 Visitors	SF - 935 Visitors	Reno - 537 Visitors
Most Visited Pages (top 3)	Webcam – 11,086	Home – 9,281	Staff - 590

## E-News Stats (584 current subscribers)

E-News Title	Date Sent	Open Rate (%)	Recipients
Community Speaker Series	4/14/15	54.81%	381
May E-Blast	5/20/15	57.01%	438
Proposed FAA Grant Funding Request – Airport Improvement Project	5/25/15	61.07%	267
Truckee Tahoe Airport Noise Abatement Notification	6/19/15	64.29%	309

## Connected

Released June 29th, 2015

20,220 copies mailed

### 780 at the Airport



## Press

Article Title	Date	Outlet
Boys & Girls Club presents to Tahoe League for Charity	4/30/2015	Sierra Sun
Tahoe-to-Truckee public bus route on tap to expand, become year-round	5/12/2015	Sierra Sun
Truckee Tahoe Airport Awarded for Transparency	5/14/2015	Yubanet.com
Airport, Truckee Fire District buy new \$550,000 engine	5/20/2015	Sierra Sun
Tahoe Truckee Students Learn to be Leaders	5/20/2015	Sierra Sun
Truckee Airport gets Certificate of Excellence for transparency	5/26/2015	Sierra Sun
700 youth learn hands-on approaches to chemistry, physics, mechatronics	6/4/2015	Sierra Sun
North Tahoe-Truckee Leadership Program celebrates successful year	6/4/2015	Sierra Sun
Surf Air brings carpooling to skies	6/10/2015	Reno Gazette Journal
IVGID partners with FlashVote to improve transparency	6/11/2015	Sierra Sun
High-end Tahoe-area properties displayed on luxury tour	6/25/2015	Sierra Sun

## **Social Media**

Facebook Launched June 1

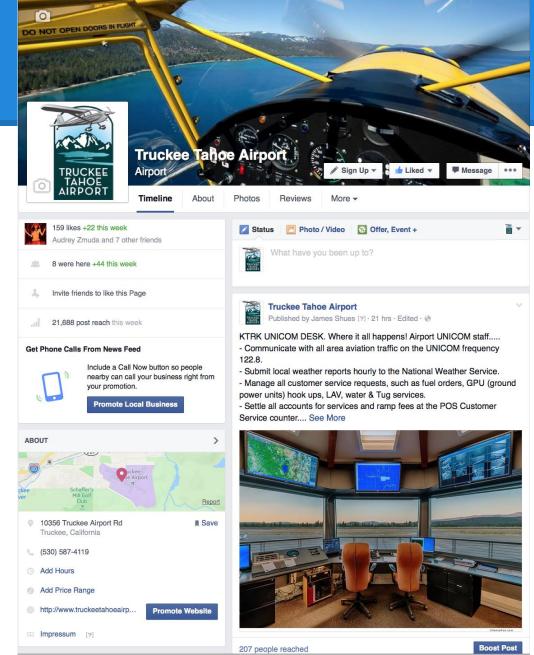
141 fans as of July 1

Highest reach: 6,487

Fans:

- Women: 59%
- Men: 40%
- Primary age: 35-44
- Primary location: Truckee

Review ratings: 5 stars



## **Airport Community Events**

- Bicycle Safety Awareness Day
- Glenshire Homeowners Association Block Party
- High Sierra Balloon Camp
- Kidzone Science Fair
- Mission to Mars
- Northstar Employee Reunion
- SELS Aviation Awareness Series
- Tahoe Expeditionary Academy Airport Tour
- Tahoe Forest Daycare Airport Tour
- Truckee Day
- Truckee Day B.B.Q.
- Truckee Day Clean-up Crew
- Truckee Thursday's



## **Letters of Appreciation**

- Association of California Airports
- Boys and Girls Club of North Lake Tahoe/Truckee
- Disabled Sports USA Far West
- Family Resource Center
- Placer County Search and Rescue
- Sierra State Parks Foundation
- Tahoe Truckee Unified School District Wellness program
- Truckee Elementary 4th Grade Class – Science Fair
- Truckee High School Alpine Ski Team
- Truckee High School Class of 2015
- Truckee Little League



## **Communication Efforts**

## **Tranquility Campaign**

## Purposes

- Educate pilot owners + community about flight path options with least impacts
- Publicize TTAD values

Methods:

- Ad campaign in local outlets (Northstar Living, Tahoe Donner News)
- Video on TTAD website, social media
- Posters for Airport Building



## FRANQUILITY

It's why we come here.

It's why we fly here.

It's why we live here.

Let's work together to keep it this way.



Learn what pilots are doing to reduce impacts on local neighbors.

Go to www.TruckeeTahoeAirport.com to learn more about your local airport including the Fly Quiet Program.



## RPORT

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## TRANQUILITY

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## Business of the Airport In YOUR Business



he Truckee Tahoe Airport District continually strives to improve safety, efficiency, productivity and reducing annoyance for local residents and users. Following is an overview of initiatives that the Airport is currently working on to further these goals.

### SAFETY MANAGEMENT SYSTEM INITIATIVE

This is a full-spectrum safety assessment of the Airport. Plans include creating a safety roundtable, conducting an annual safety review and safety drills to improve outcomes for staff, pilots and other users.

### **DEMAND DRIVERS STUDY**

The District has hired a firm to assess why aircraft fly to Truckee Tahoe Airport, and what we can do to inform their decision-making that will result in reduced annoyance to the community.

### **EXECUTIVE BOX HANGAR STUDY**

The District is studying the demand for six new hangars for business aircraft by considering existing demand, financial impacts and potential annoyance to the community.

### PRIMARY MANAGEMENT AND COMPLIANCE INITIATIVE

This initiative reviews Airport policies and directives that guide business behavior, rates and fees charged for goods, services and rentals, land lease policies and the community use of the Airport.

#### **AIRSPACE ASSESSMENT STUDY**

This study will focus on the airspace around the Airport, including obstructions, restrictions, radio coverage and surveillance volumes, in order to better understand how to design flight procedures that could reduce impacts on the community.

### From Connected Newsletter

- Safety Management System Initiative
- Demand Drivers Study
- Executive Box Hangar Study
- Primary Management and Compliance Initiative
- Airspace Assessment Study

## Hangar 3 Outreach

50 one-on-one interviews with nonprofits, sports groups, local agencies and other community organizations.

- What types of events do you have now?
- Where do you host them?
- What are the limitations of event space in the region?
- What would you like to see in an event space?
- What would you host in a potential new event space at the airport?

Flashvote Survey for general public input.

• Distribution through website, email blast, press release.



## **Sponsorship List**

- Alder Creek Middle School Graduation
- Biking for a Better World
- InnerRhythms
- Positively Rolling
- Sierra Expeditionary Learning Academy
- Sierra State Parks Foundation
- Tahoe Truckee Unified School District Wellness Program
- Tahoe Truckee High School Football
- West Shore Association Splash In

- Tahoe Truckee High School Wrestling
- Truckee Donner Chamber of Commerce – 4<sup>th</sup> of July
- Truckee Donner Recreation and Park Department – 4<sup>th</sup> of July
- Truckee Donner Recreation and Park Department – Ballfield Sponsorship
- Truckee Downtown Merchants
  Association Truckee Thursdays
- Truckee Rodeo Association
- Truckee Tahoe Community
  Foundation

## **Use of Airport & Community Rooms**

- ACAT
- Airshow Committee
- American Red Cross
- Aviation Speakers Forum
- Barcelona NorCal Soccer
- Boys and Girls Club of North Lake Tahoe
- Civil Air Patrol
- Creekside Parent Teachers
  Association
- Girl Scout Troop 660
- GIS Users Group
- Good Morning Truckee
- Los Medicos Voladores
- Mountain Bells
- North Lake Tahoe Fire Protection
  District
- Sierra Green
- Sierra Seniors
- State of California Food and Agriculture

- Stonewood HOA
- Tahoe Back Country Ski Patrol
- Tahoe Expedition Academy
- Tahoe Flying Club
- Tahoe Forest Hospital
- Tintabulations Hand Bell Ensemble
- Toastmasters
- Truckee Donner Chamber Knowledge Bites
- Truckee Donner Chamber of Commerce
- Truckee Little League
- Truckee Police Officers Association
- Truckee Rotary
- Truckee Tahoe Swim Team
- Truckee Tahoe Unified School District
- Wilson Family Foundation
- Winter Creek HOA