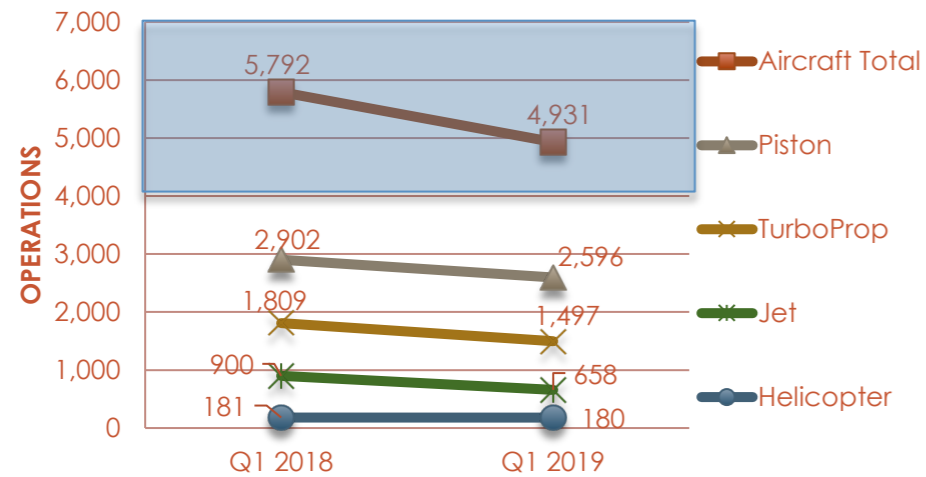


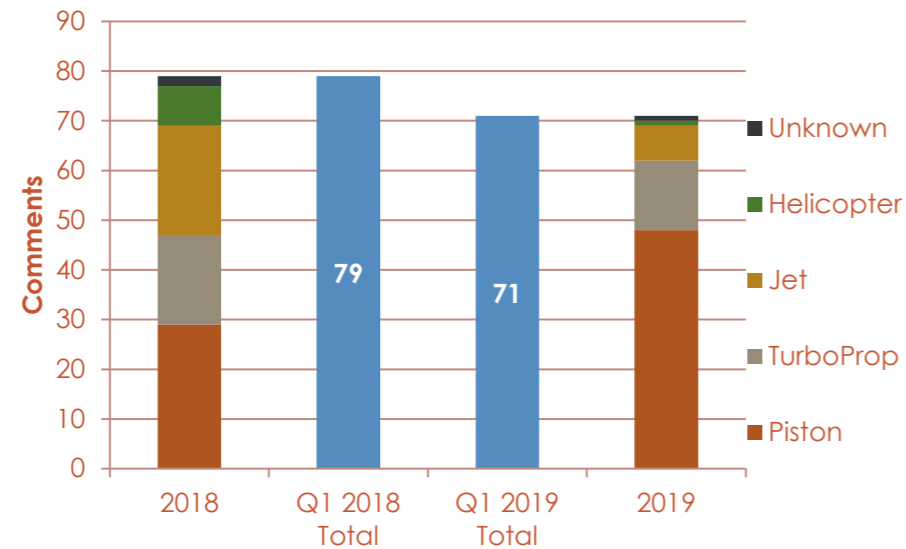
Mission Dashboard | 2019 Q1

OPERATIONS + COMMENTS

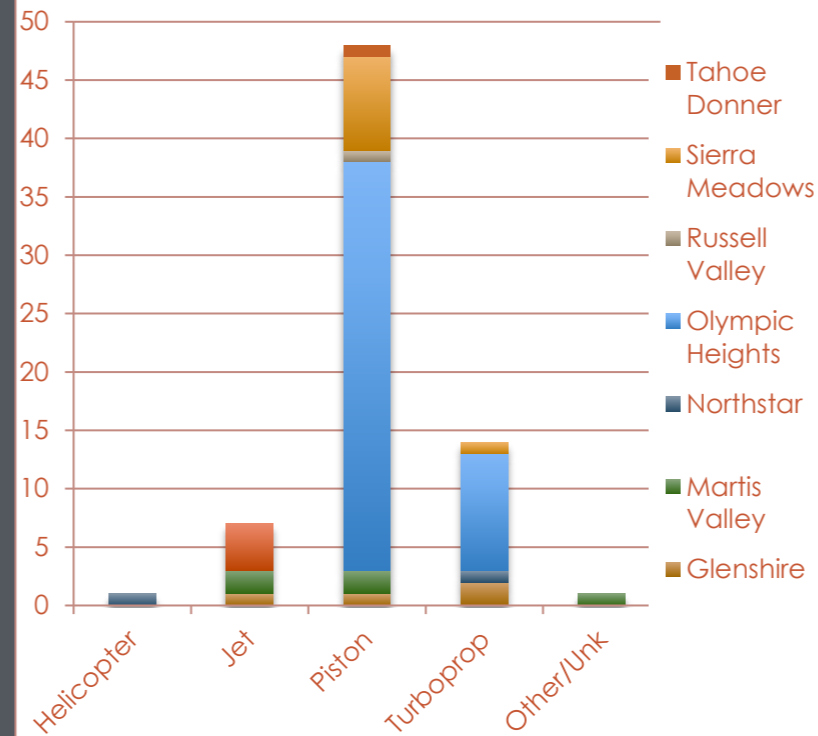
Operations by Aircraft Type



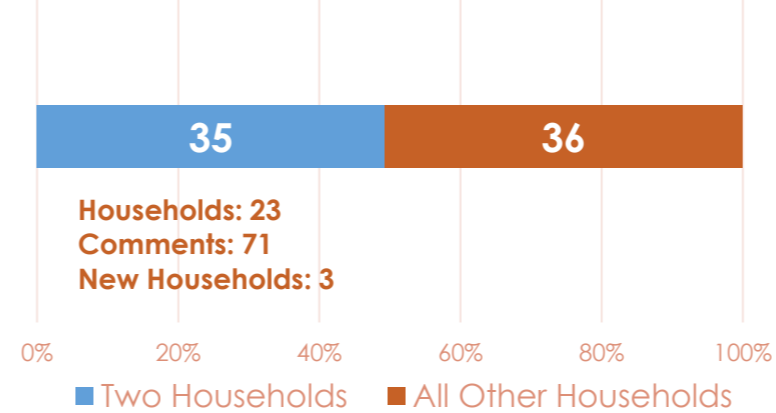
Comments by aircraft type



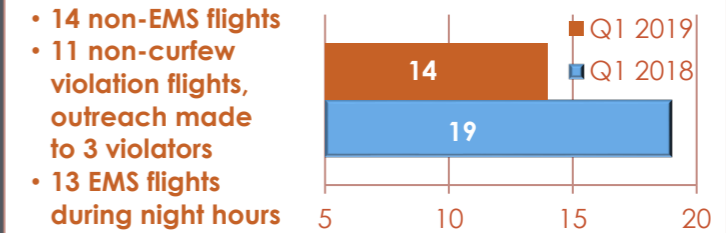
Comments by Zone & Aircraft Type



Noise Comments



Voluntary Curfew Ops (10PM-7AM)



Q1 Insights

- Busiest Day Sunday, January 27 - 248 Operations
- Total operations down 15% (Q1 over Q1)
- Two comments related to military training
- Wingspan restrictions limited Type 5 Aircraft
- Total comments down 10% (Q1 over Q1)
- Number of households commenting dropped from 26 to 23

SAFETY

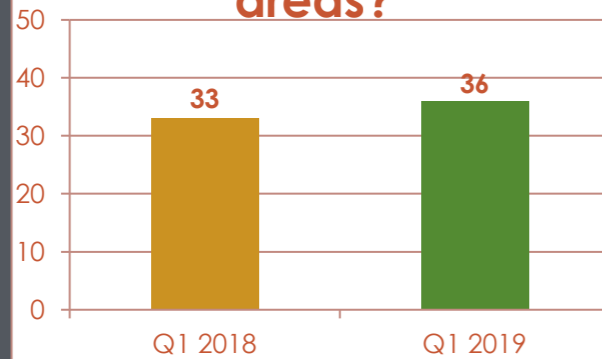
- Training Summary:** Lock-out/Tag-out procedures, Hazardous Communications, Ethics, ALICE, Standard Operating Procedures Update, Temp Power to Hangars, Ballistic Parachute Training
- SMS System - 28 Reports (Most notable)**
- 5 momentary switches - talk with tenants
 - 2 Chocks - Change in SOP, Direction from GM
 - 2 Tugging - Lessons learned
 - 1 Fuel Mat - Lessons learned
 - 3 Vehicle - Talk with ground transportation companies and tenants
 - 1 Excursion Incident - Ground loop RWY 20
 - 3 Data only inputs



Mission Dashboard | 2019 Q1

COMMUNICATIONS + OUTREACH

How many groups used our meeting areas?



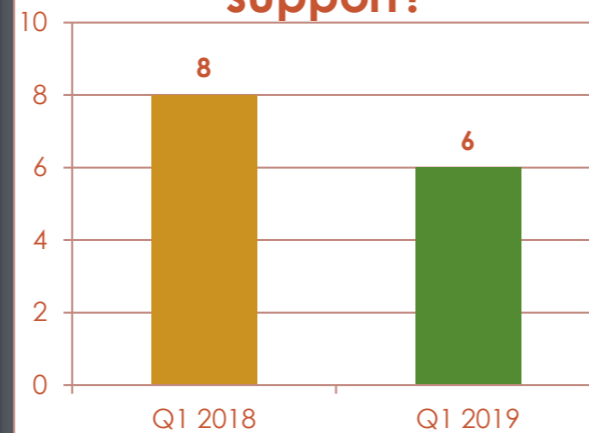
Q1 Community Highlights

- Speaker Event - Pilot Safety
- STEAM Event - 3 Pathways to Aviation
- Tenants move into New Exec Hangars
- TNSAR/TTAD Agency Partnership - New Piston Bully Delivered
- Spring 2019 Pilot News
- ADS-B Community Outreach

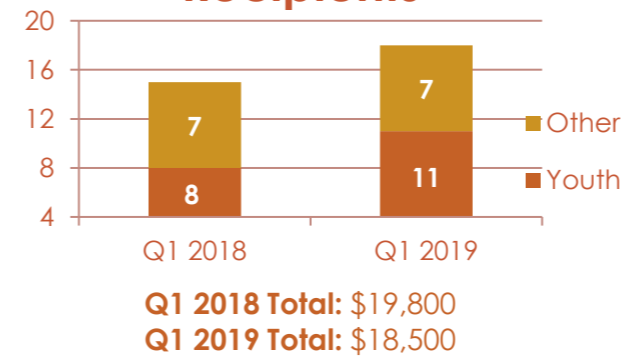
Top Social Media Posts

- Citation X Nose-Up - 439,622
- Aircraft Incident Runway 20
- Tri-Pacer Auction
- Snow Day Information Page for Winter Operations
- Community Noise & Annoyance Mitigation Efforts

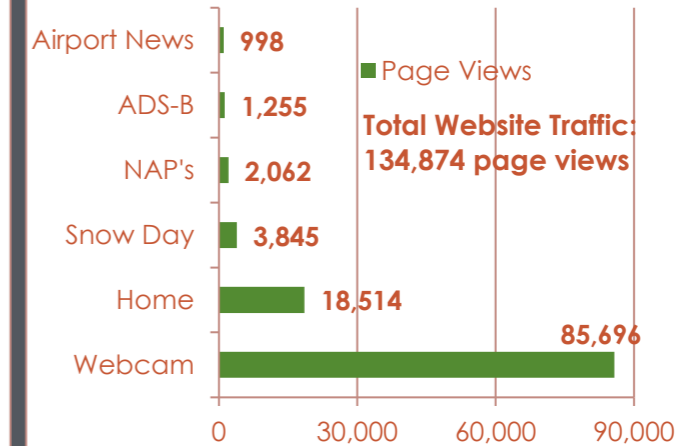
How many events did we host or support?



Sponsorship Recipients

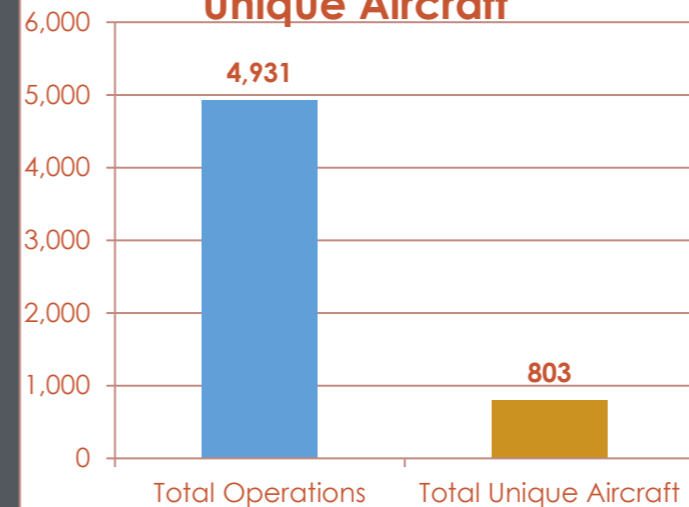


Q1 Website Traffic



PILOT OUTREACH

Operations vs Unique Aircraft



Pilot Outreach

- Strong outreach efforts to pilots around winter operations/weather (14 days of restricted airport operations)
- Management of "Snow Day" web page, filing NOTAMS for runway/taxiway closures, answering calls and coordinating operator needs with Ops Director/Snow Boss
- 54 Daily Operations Info eblasts sent
- ADS-B Pilot Outreach
- Providing healthy snacks to pilots on Sundays and after cafe closes